

Annual Report

FY 2013

**Annual Report
Access Services
FY 2013**

FY 2013	ACCESS SERVICES AT A GLANCE
7,171	Interlibrary Loan Borrowing Requests Received (8% increase over FY 2012)
1,427	Document Delivery Requests Received
7,836	Interlibrary Loan Lending Requests Received (55% fill rate)
20,287	Physical Items Circulated
1,858	Items Circulated through Self-Check (9% of total circulation)
3,034	Hard Copy Academic Reserve Items Checked Out
3,188	Linear feet of shelving cleared of dated and recently digitized materials
263,211	Total Gate Count (3% decrease over FY 2012)
1,220	Average Weekday Gate Count
8,056	Hours of Collaborative Study Room Use
1,383	Students Participating in Extended Hours During Finals Week (offered 8 days each quarter)

In FY 2013 significant work was accomplished to:

- Recruit and train new staff as vacancies occurred in order to maintain open hours and full access to services
- Upgrade to ILLiad 8.3 to improve functionality of our Interlibrary Loan (ILL) and Document Delivery services
- Manage the high density mobile compact shelving project in coordination with the Starbucks project – an almost 5-month project
- Research and write detailed statements of work, market research memorandums, independent government estimates, and brand name justifications required for collaboration furniture units, light filtering shades, and miscellaneous furniture items
- Write statement of work and oversee installation of Ethospace workstation units for the Library's Information Commons area, an effort coordinated with the Graduate Writing Center
- Write statements of work to relocate the Ask A Librarian desk, reassemble study carrels, and two phases of signage relocation; direct contractors in the accomplishment of the required work.
- Participate with the BOSUN Committee and Web Working Group internally and the Monterey Bay Area Cooperative (MOBAC) Library System externally
- Participate with the campus working group to bring new Xerox multifunction devices to the library

Summary of Activities and Accomplishments:

ILL Borrowing increased by 8% over FY 2012. Despite the loss of two staff in the first quarter of FY 2013 who primarily supported ILL Lending and the need to move to non-supplier status for approximately 22 days (compared to 3 days in FY 2012), the lending process remained status quo (7,836 requests in FY 2013; 7,874 requests in FY 2012) thanks to our ability to quickly share and train staff from other work units. One part time evening/weekend staff was trained to search and retrieve requests and to use the Bookeye scanner to keep the lending service running smoothly and assist with Document Delivery in the face of the reduced regular staffing as we worked to train our new part-time staff. In May we worked with Systems staff, Kathy and Sergio, to upgrade ILLiad and the related webpages to version 8.3. Webpage updates are a work in progress. Creative scheduling enabled us to maintain consistent staffing at our service point during all of the library's 86+ hours/week.

Active participation with the Monterey Bay Area Cooperative (MOBAC) Library System ILL Committee is ongoing. Other areas of outreach have included preparation and installation of exhibits for the annual Pearl Harbor and Battle of Midway dinners hosted by the Monterey Bay Commandery of the Naval Order of the United States and NPS President's Student Council; creating small exhibits of library materials and posters to support monthly DoD themes such as African American/Black History Month, Women's History Month, Holocaust Remembrance, and Native American Heritage Month. The library continues to host the Breakfast For Your Brain tutoring program for area school children held most Saturday mornings during the school year,

We continue to fine-tune collections in the new high density mobile compact systems – reorganizing items that were mis-shelved, following up with MetaData Services on titles that were weeded but not removed from BOSUN, adding range-finder labels, changing out shelving (flat for slotted) and pamphlet boxes – as we return to weeding efforts in the General Collection and shifting efforts in the Thesis and Buckley collections.

In anticipation of the furlough (July-August), a gate count analysis to determine the best days of the week to reduce (evening) open hours while maintaining the integrity of our library services was prepared. We also provided library use information to the Starbucks project as they worked to establish operating hours in conjunction with the library's higher traffic periods, as well as to the Graduate Writing Center.

Our most visible accomplishments are in the open spaces created (with more to come) for student study and collaboration, the consolidation of collections, and the easy access to service points, staff and information. As one graduating student shared:

"Out of my 22 years of active service, this is by far, the best library staff! The level of care, concern, and competence is beyond measure." 20 June 2013

The library and the Access Services unit are successful because of the genuine care, concern, and competence of staff (and management support) and their willingness to share knowledge,

skills and unique talents. Every project accomplished has been successful because of the involvement of many. We are proud to say that we have each contributed to where the Dudley Knox Library is today in support the School's goals... in particular "*sustaining continuous improvement in the quality and relevance of our graduate education and research programs.*"

Faculty publications included the following library staff acknowledgements:

Acknowledgements – Faculty Publications:

In FY 2012 we received news of a pending publication by one of our NSA faculty. The book was published in FY 2013 and we were excited to share the news that several Access Services staff were acknowledged in the publication: **Reclaiming Iraq: The 1920 Revolution and the Founding of the Modern State.** Abbas Kadhim. University of Texas Press. November 1, 2012

"...Zooney Lober, Irma Fink, and Daryle Carlson at the library of the Naval Postgraduate School, in Monterey, California, worked tirelessly to bring me many books from faraway places and made my research possible, I cannot thank them enough..."

NPS Prof. Emeritus Conrad Newberry's acknowledgement in his Case Study 7: *Skyhawk: A Cessna Legend* published in **Fundamentals of Aircraft and Airship Design: Volume 2.** American Institute of Aeronautics and Astronautics, Inc., Reston, Virginia. 2013

"... Eleanor S. Uhlinger and her staff at the Dudley Knox Library at the Naval Postgraduate School, particularly Irma Fink, have found numerous books and other documents I thought necessary for the completion of this project – thank you..."

Of interest are our top ten circulating items in the audio book, DVD, and book categories. We added a large number of Playaway (audio book) titles that arrived in October/November of FY 2013, which contributed to increased audio book circulation in the first quarter. A project towards the end of the fiscal year to replace existing VHS format with DVD format resulted in significantly increased circulation of DVD items in September 2013. In addition, toward the latter part of the fiscal year Access Services staff worked with Metadata Services staff to assign a new alphabetical call number system to the DVD collection, making items easier to browse and locate.

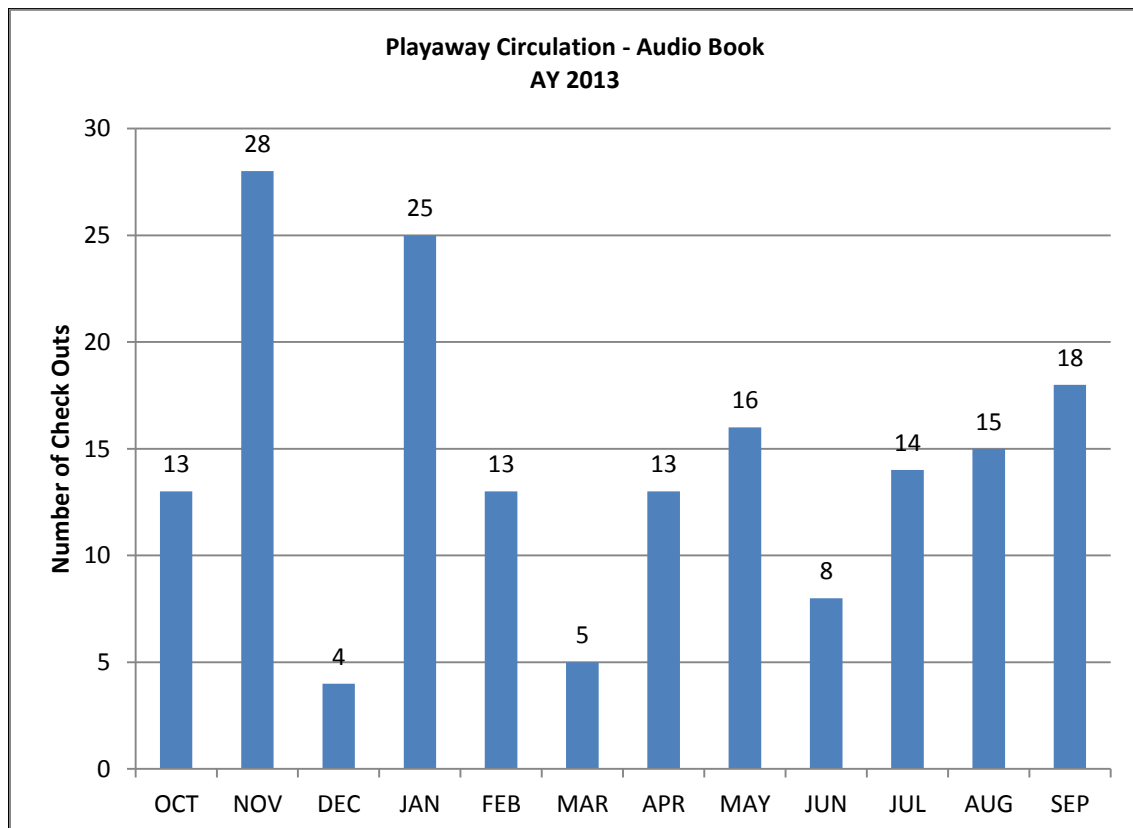
Our "Top Tens" are posted quarterly to the library's Administration website <http://libguides.nps.edu/content.php?pid=255007&sid=2105493>

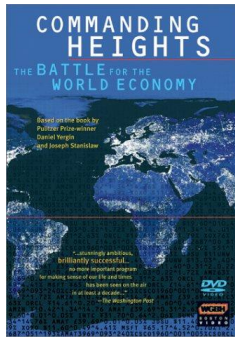
TOP TENS



Top 10 Circulating Playaway (Audio Book) Titles: FY 2013

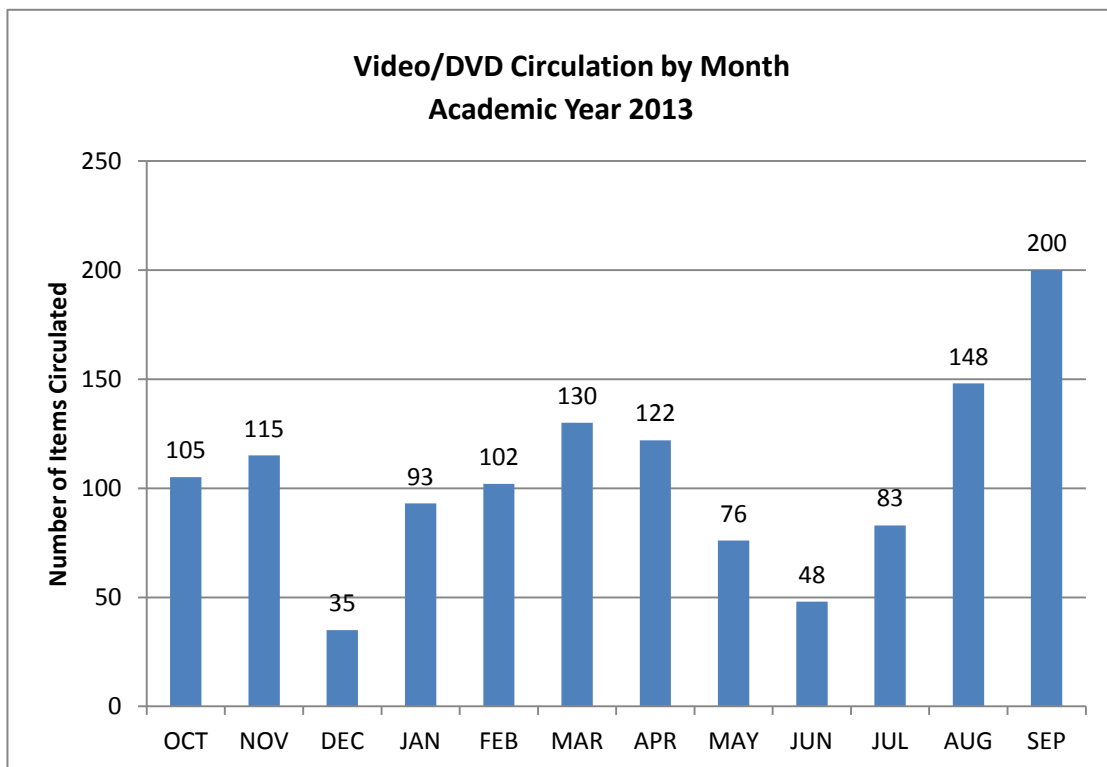
Lone Survivor [sound recording]: The Eyewitness Account of Operation Redwing and the Lost Heroes of SEAL Team 10 / Marcus Luttrell
The Power of Habit [sound recording]: Why We Do What We Do in Life and Business / Charles Duhigg
Outliers [sound recording]: The Story of Success / Malcolm Gladwell
Killing Lincoln [sound recording]: The Shocking Assassination that Changed America Forever / Bill O'Reilly
The Tipping Point [sound recording]: How Little Things Can Make a Big Difference / Malcolm Gladwell
Blink [sound recording]: The Power of Thinking Without Thinking / Malcolm Gladwell
The 7 Habits of Highly Effective People [sound recording]: Powerful Lessons in Personal Change / Stephen R. Covey
Wired for War [sound recording]: The Robotics Revolution and Conflict in the Twenty-first Century / P. W. (Peter Warren) Singer
The Peloponnesian War [sound recording] / Donald Kagan
The Art of War [sound recording] / Sun Tzu

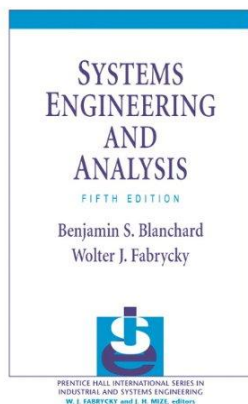




Top 10 Circulating DVD Titles: FY 2013

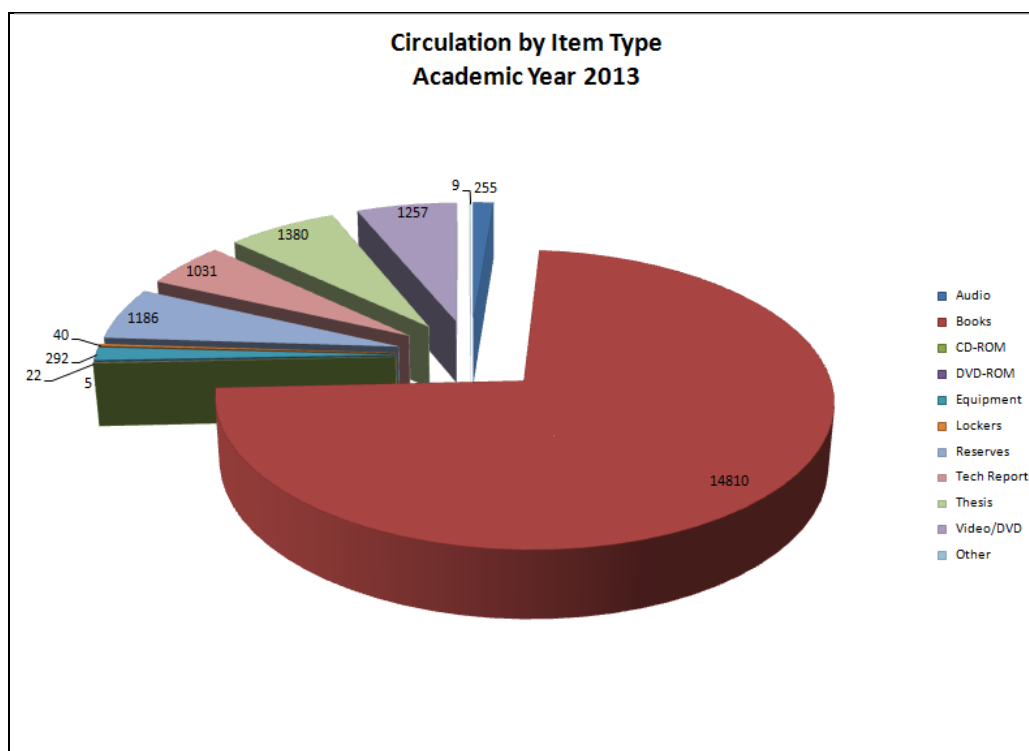
Commanding Heights [videorecording]: The Battle for the World Economy / William Cran
Lincoln [videorecording] / Dreamworks; directed by Steven Spielberg
Red Tails [videorecording] / Twentieth Century Fox ; Lucasfilm Ltd
Argo [videorecording] / Warner Bros. Pictures presents in association with
Herman Wouk's the Winds of War [videorecording] / [presented by] Paramount Pictures
And Starring Pancho Villa as Himself [videorecording] / HBO Films presents a Mark Gordon Company and City Entertainment production in association with Green Moon Productions
9/11 Commemorative Set [videorecording] / History Channel (Television network)
Rendition [videorecording] / New Line Cinema presents; in association with Level 1 Entertainment
Founding Brothers [videorecording] / produced by MPH Entertainment Inc. for the History Channel
The Best of Modern Marvels [videorecording] / created by Bruce Nash

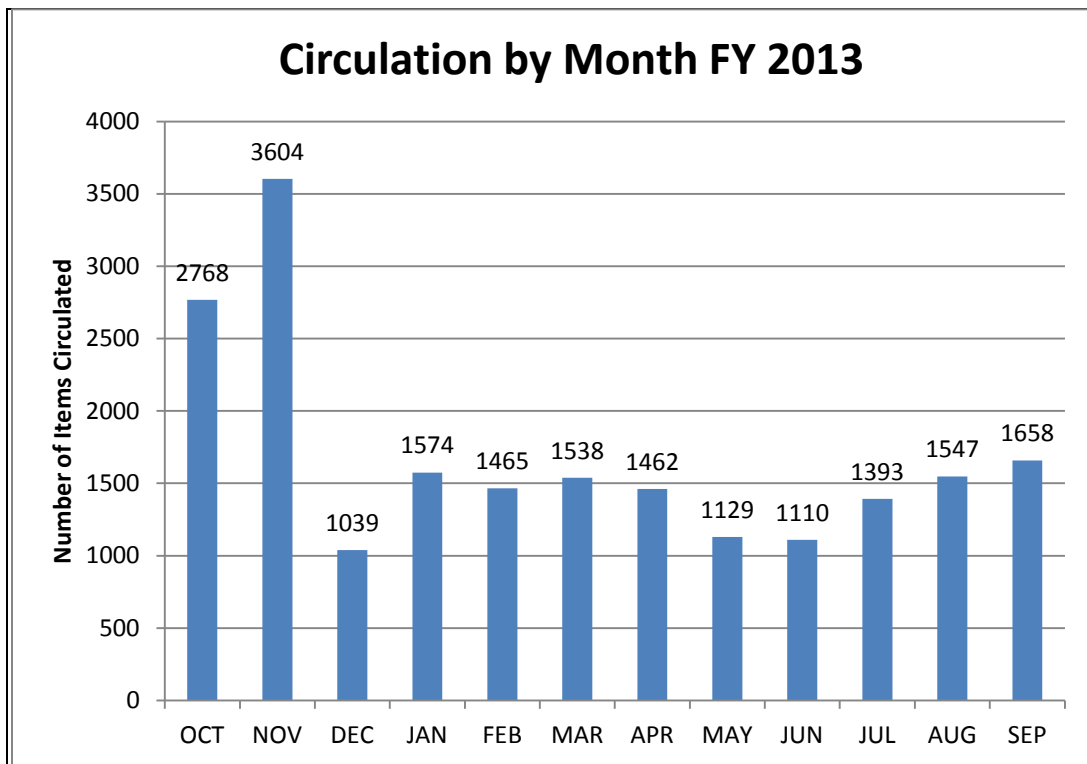




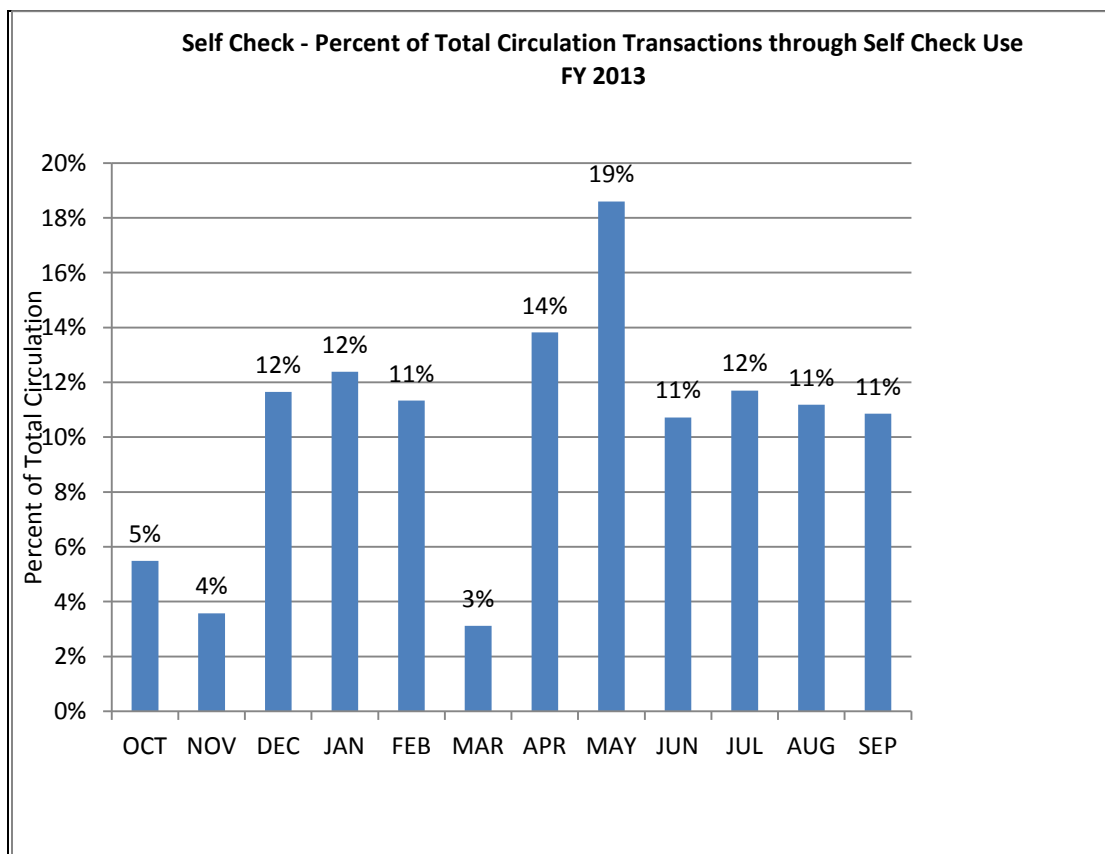
Top 10 Circulating Book Titles: FY 2013

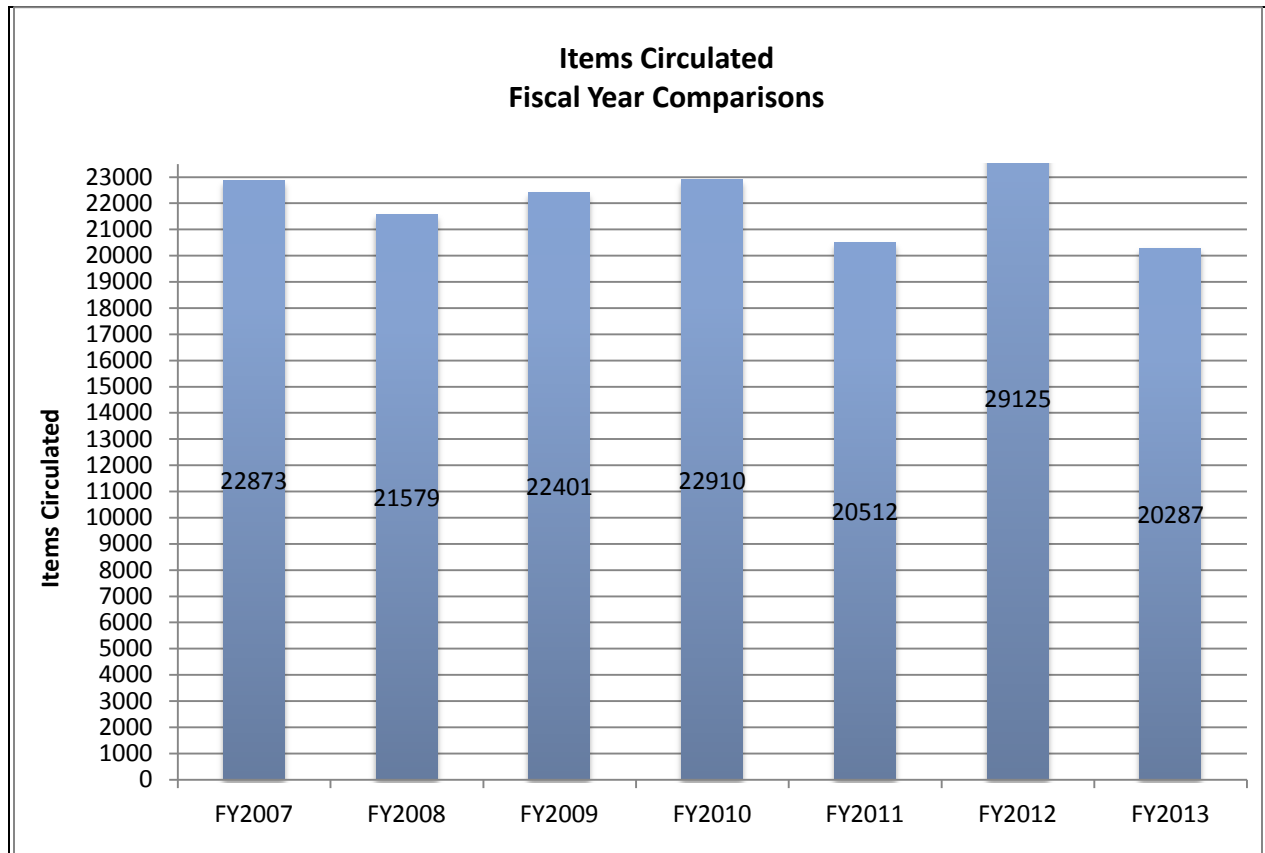
Systems Engineering and Analysis / Benjamin S. Blanchard, Wolter J. Fabrycky
Harnessing Knowledge Dynamics: Principled Organizational Knowing & Learning / Mark E. Nissen
Applied spatial data analysis with R / Roger S. Bivand, Edzer J. Pebesma, Virgilio Gomez-Rubio
The Routledge Handbook of Civil-Military Relations / edited by Thomas C. Bruneau and Florina Cristiana Matei
Fundamentals of Physics / David Halliday, Robert Resnick, Jearl Walker
Blunder: Why Smart People Make Bad Decisions / Zachary Shore
Information Strategy and Warfare: A Guide to Theory and Practice / John Arquilla and Douglas A. Borer
Engineering Systems Integration: Theory, Metrics, and Methods / Gary O. Langford
The Craft of Research / Wayne C. Booth, Gregory G. Colomb, Joseph M. Williams
My Share of the Task: A Memoir / Stanley A. McChrystal





Increased circulation in October and November 2012 include 1,380 thesis items checked out for the Calhoun digitization project.



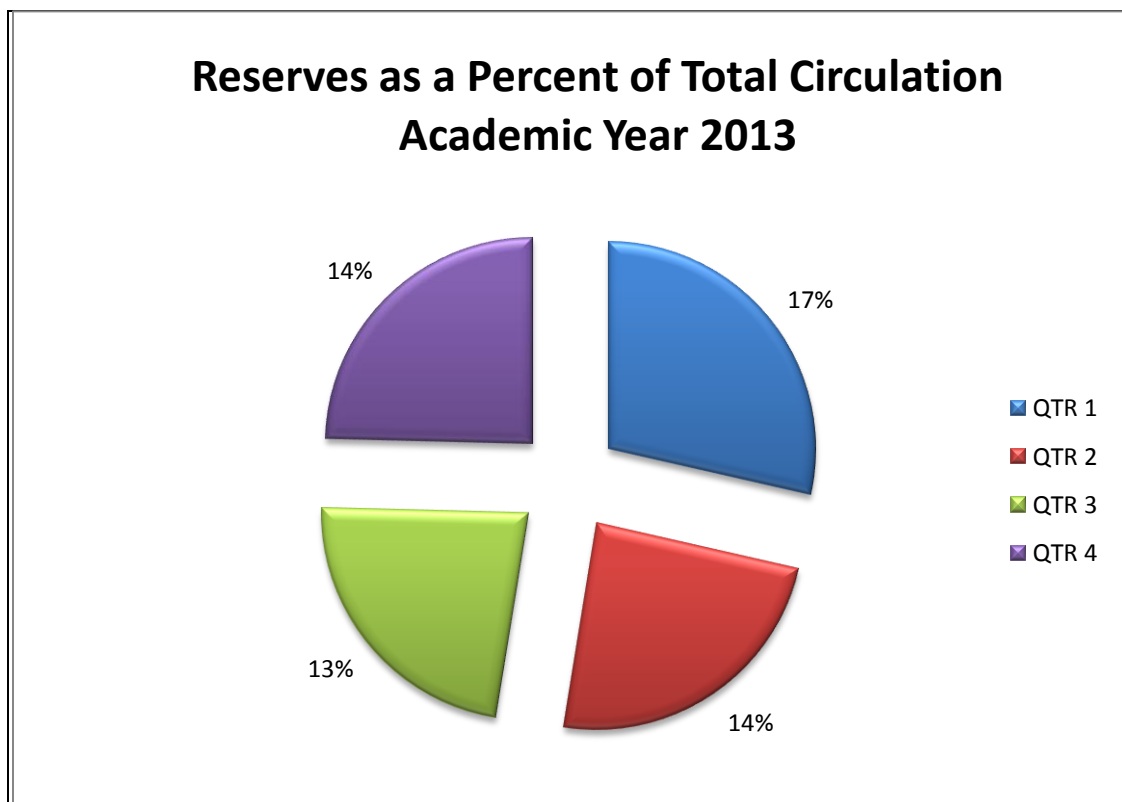
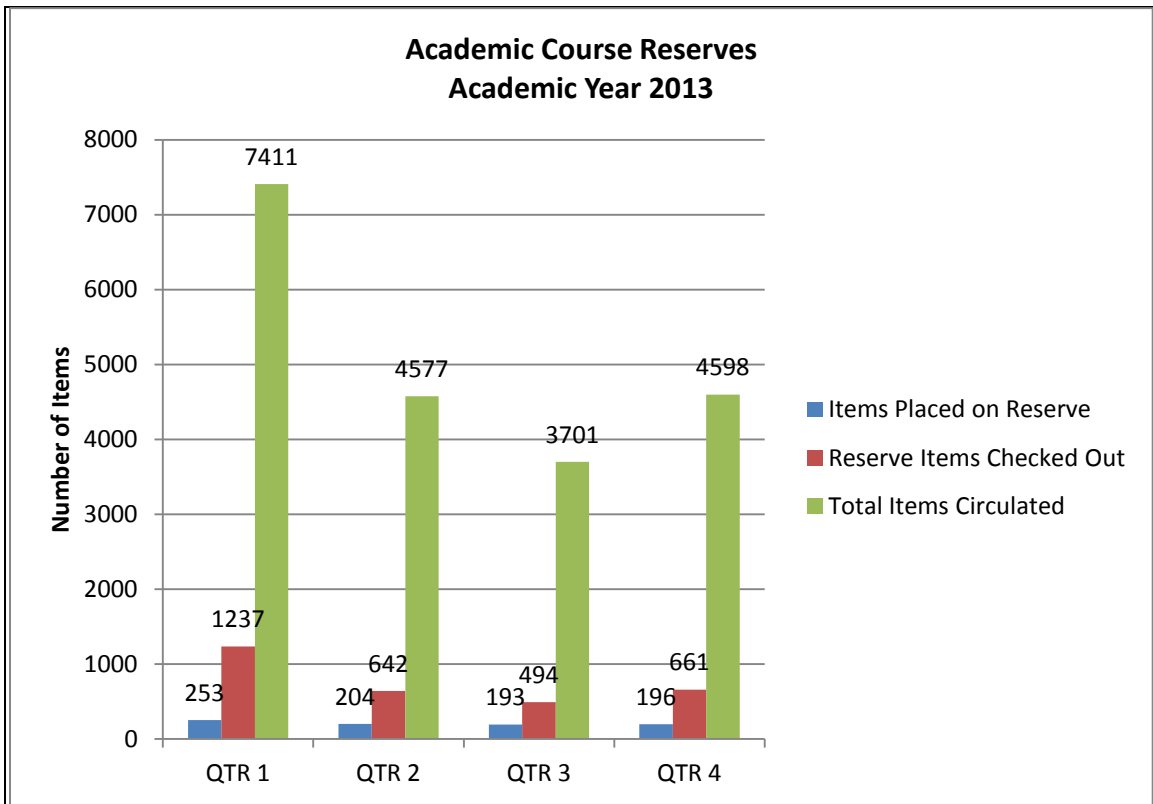


Academic Course Reserves

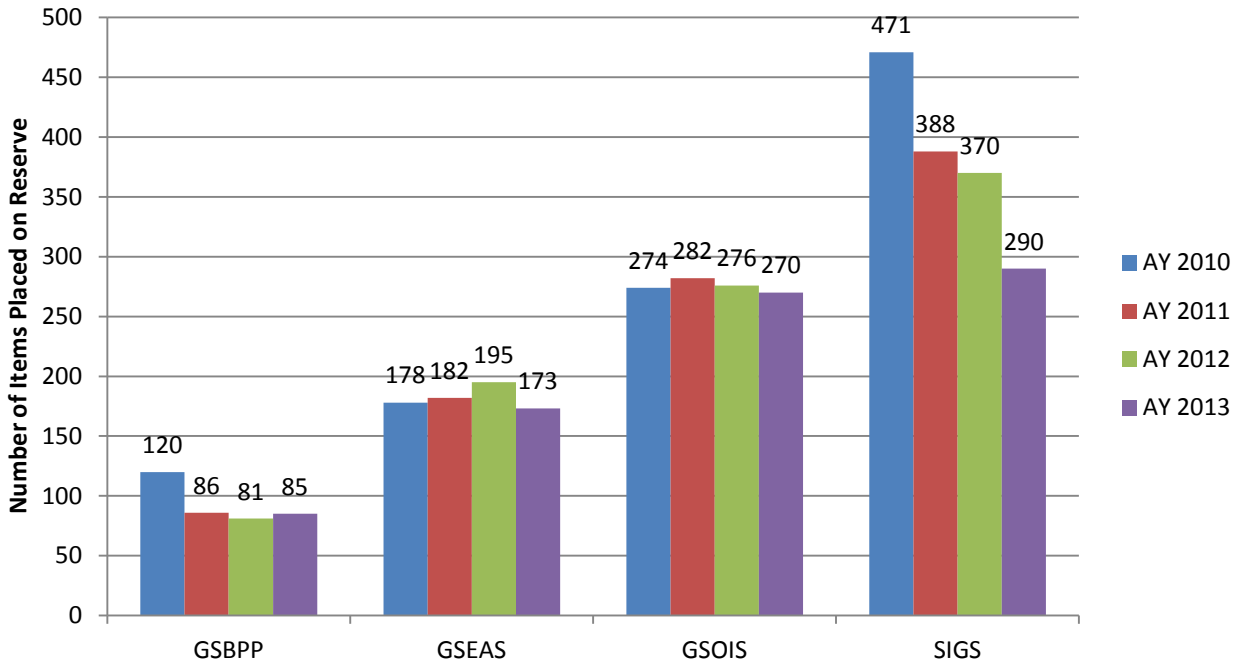
Staff takes a proactive approach to hard copy course reserves by reviewing required reading lists, searching library holdings, and placing library-held titles on reserve or recommending the purchase of copies to place on reserve. Faculty are emailed with this process information and respond favorably...

Acknowledgements - Academic Course Reserves:

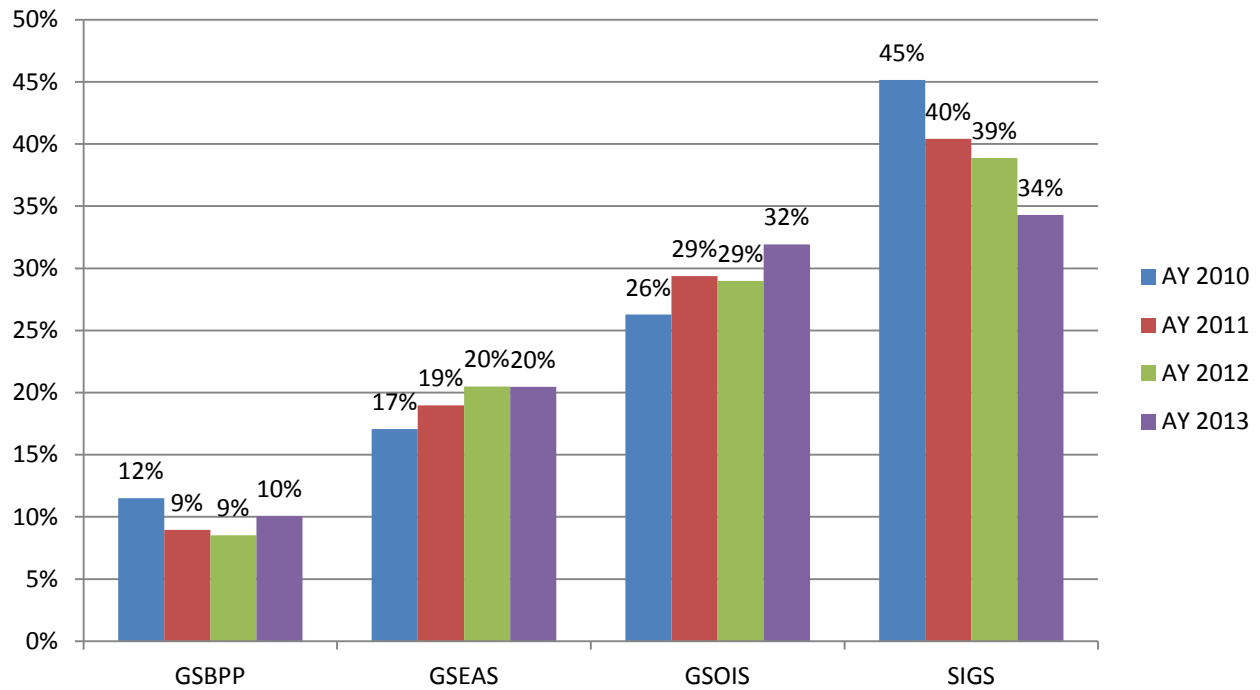
- *Excellent. Thanks! Didn't think about it, but it makes sense!* NSA Faculty
- *Excellent idea. Thanks. I will let the students know.* DA Faculty
- *Thank you for looking out for us—as always!* OR Faculty
- *Thank you, Mr. Carlson. A two-day borrowing period is fine. I appreciate your strategic thinking!* ESL Instructor
- *Thanks very much for doing this- it is sincerely appreciated.* NSA Faculty

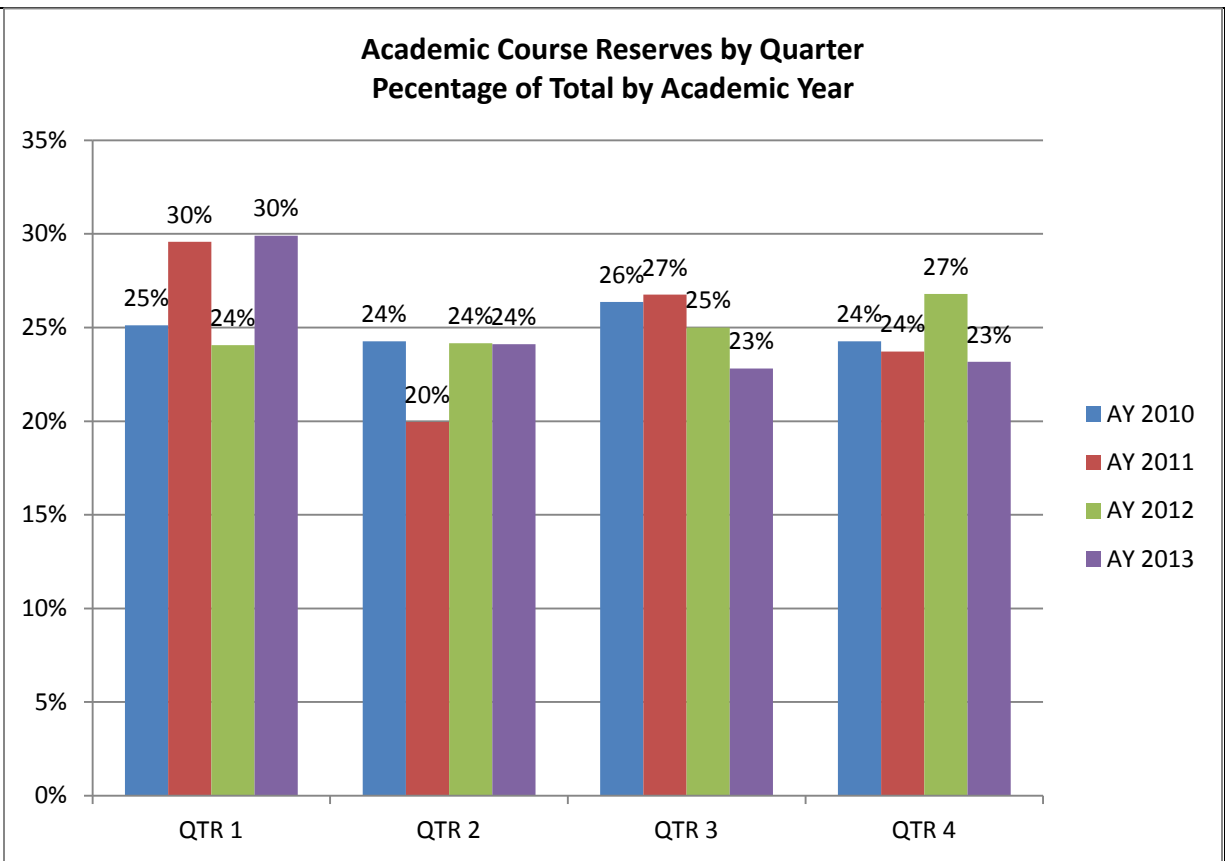
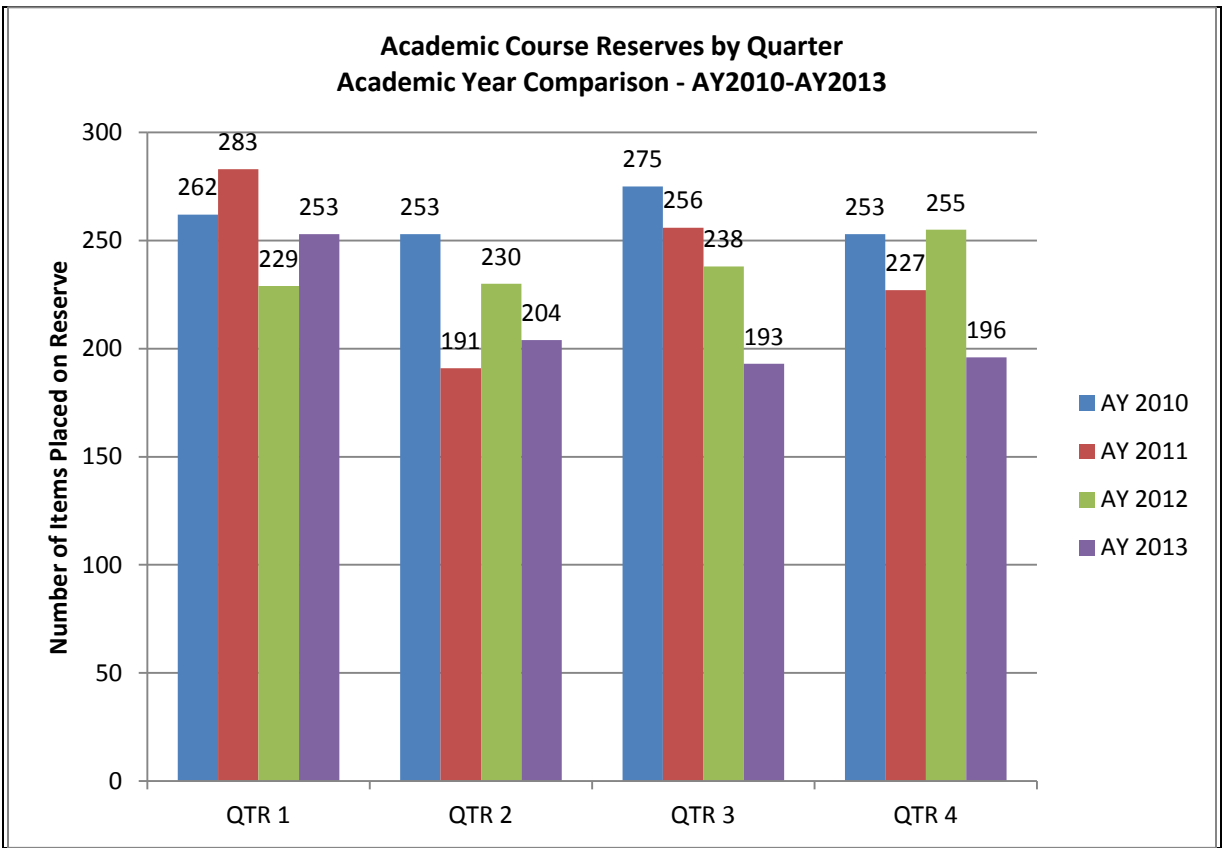


**Academic Course Reserves by School
Academic Year Comparison - AY 2010-AY 2013**



**Academic Course Reserves by School
Percentage of Total by Academic Year**





Collection Maintenance

Recent years have seen dramatic changes to collection content and space beginning with a massive General collection weeding project in FY 2007 that grew to include the Periodicals collection in FY 2011 and the VHS collection in FY 2013. To date approximately 16,168 linear feet of shelving have been cleared to enable the creation of additional study space and to welcome Starbucks and the Graduate Writing Center to the library. While acknowledgement goes to many for the work involved for this tremendous effort, Marlon and Hyon are directly credited with the removal of nearly 48 tons of materials, the cleaning of shelving and redistribution of remaining collections, and the removal of obsolete shelving. Work is ongoing.

Below is a snapshot of General and Periodicals collections items removed in FY 2013:

FY 2013	Date Removed from Building	GENERAL COLLECTION			JOURNALS			VHS		
		Hardbound	Theses	Softbound	Total Boxes	Hardbound	Softbound	Total Boxes	Tapes	Record: OCLC
	10/21/2013	3457		1144	111					
	9/24/2013								14	7
	9/11/2013								18	5
	8/22/2013	375			10				13	7
	7/17/2013								51	9
	6/5/2013	1294		306	64					
	4/15/2013	368	1158		40					
	11/14/2012					152		17		
	11/6/2012	22			1	1024	6178	102		
	10/26/2012	270			10	2623	4039	204		
	Totals	5786	1158	1450	236	3799	10217	323	21252 total vols	
					8260 pounds			11305 pounds		
					4.13 tons			5.65 tons		

With the removal for digitization of large numbers of the NPS Thesis collection, Hyon has worked to maintain the remaining collection. Work to clean and organize shelves in this area is ongoing as we formulate a plan to reconfigure the space. Attention has also been given to the Buckley Collection with ongoing work to reorganize and clean shelving in this area. Our students notice Hyon's efforts and frequently comment to her that they appreciate her hard work. Acknowledgement from another Library staff person was sent to all DKL staff in August 2012:

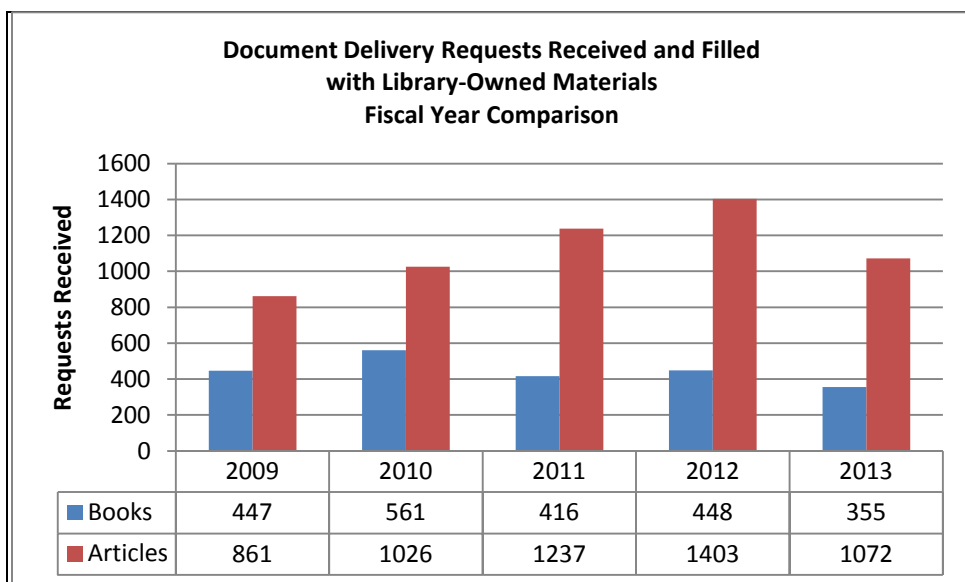
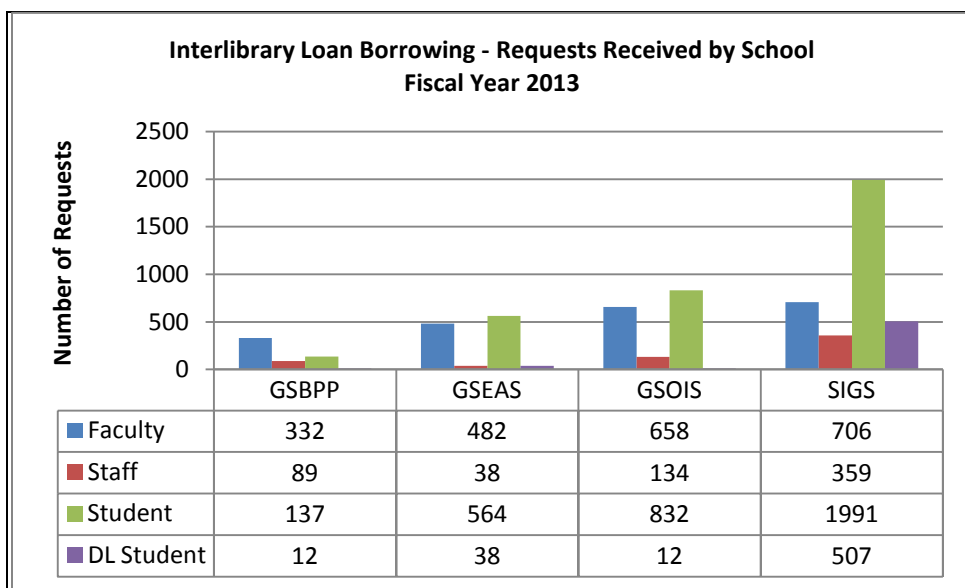
Acknowledgement for Collection Maintenance

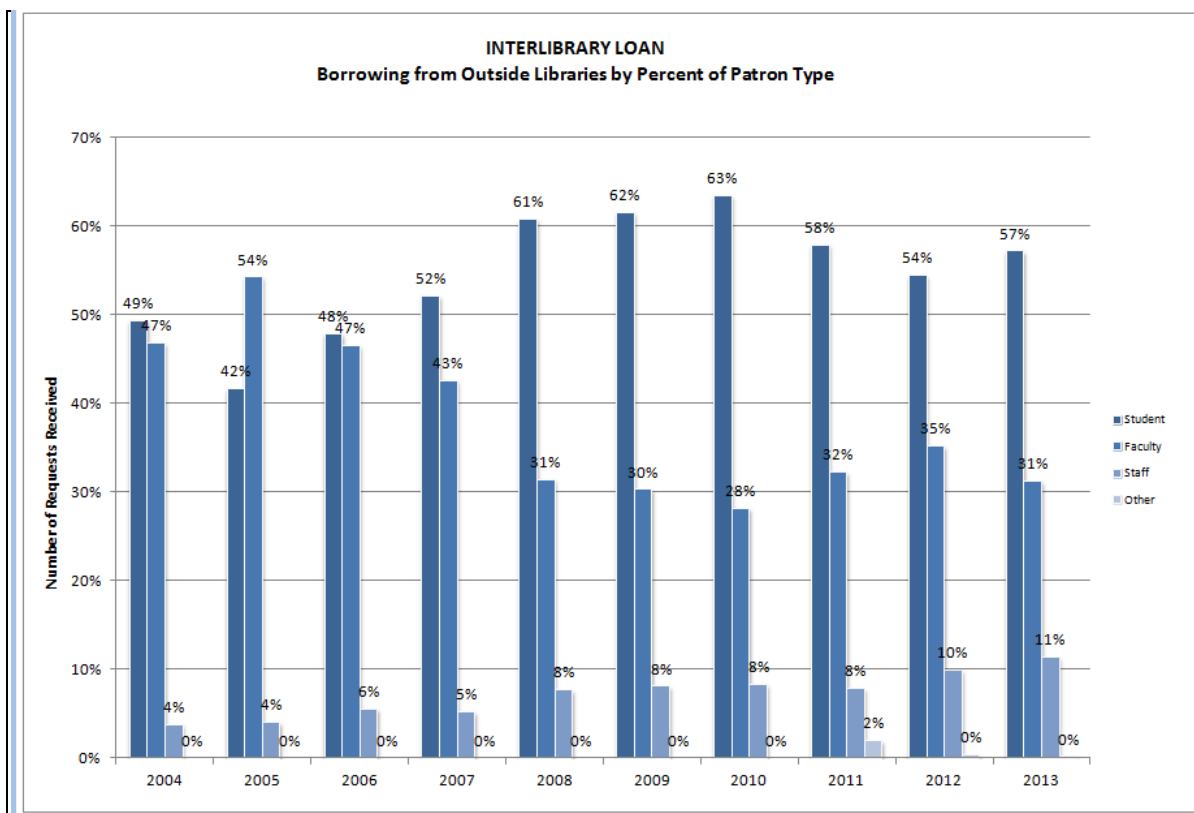
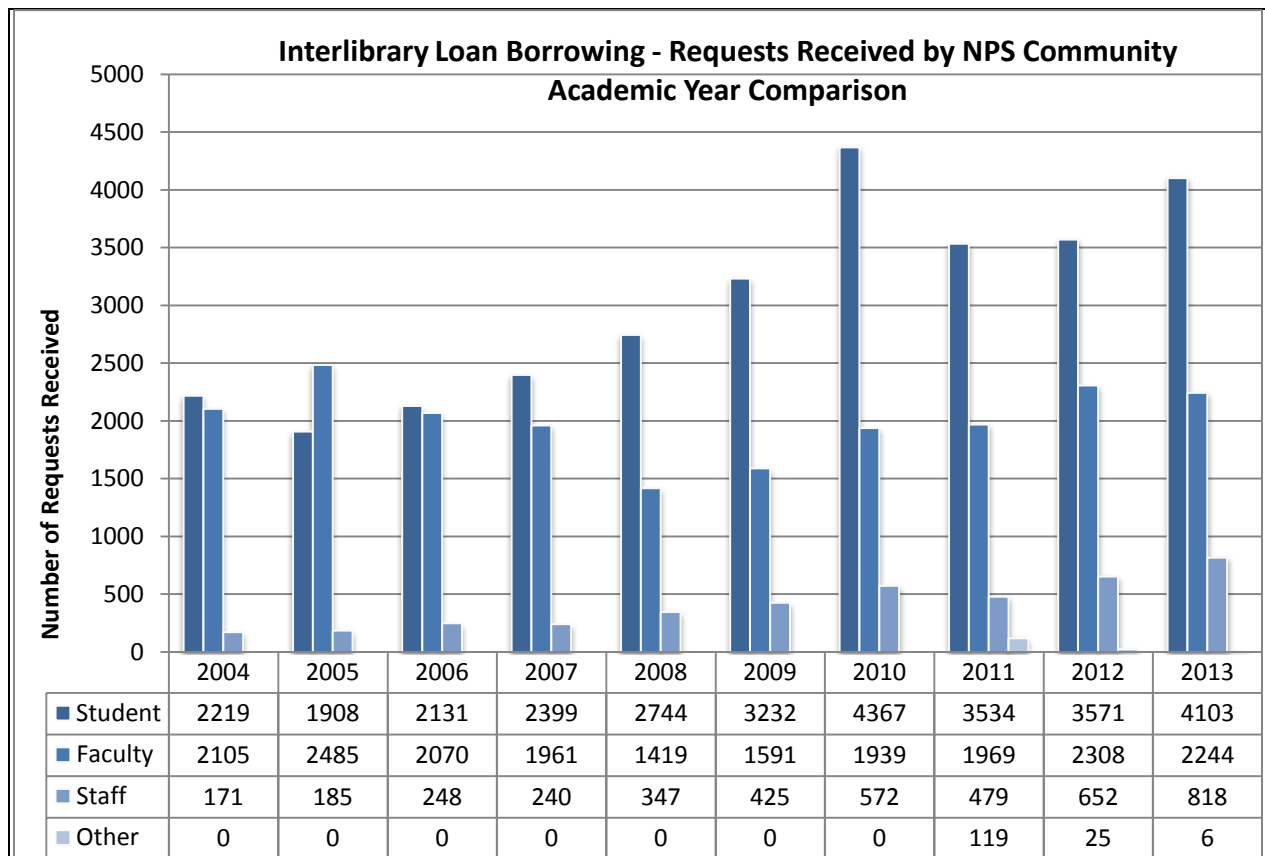
"I want to acknowledge a co-worker who has really made a difference for me and DKL patrons. If you haven't been by the Buckley Collection on the second floor recently, be sure to look closely at the shelves and the books in the collection when you go to KN-263 for Third Thursday. Hyon has done an absolutely beautiful job of cleaning the shelves and books. Wow, what a positive difference in appearance and, I am certain, in the patron experience when using these books. Thank you, Hyon!"

Interlibrary Loan/Document Delivery

Our interlibrary loan services continue to grow at a modest rate – Borrowing experienced an approximate 8% increase over FY 2012 while Lending remained at approximately the same FY 2012 level despite an increased number of non-supplier days due to FY 2013 furlough days and staff shortages.

The following charts are samples of a larger work in progress. Our ILLiad ILL management system provides an almost unlimited ability to view processes (borrowing, document delivery, and lending in a myriad of ways).





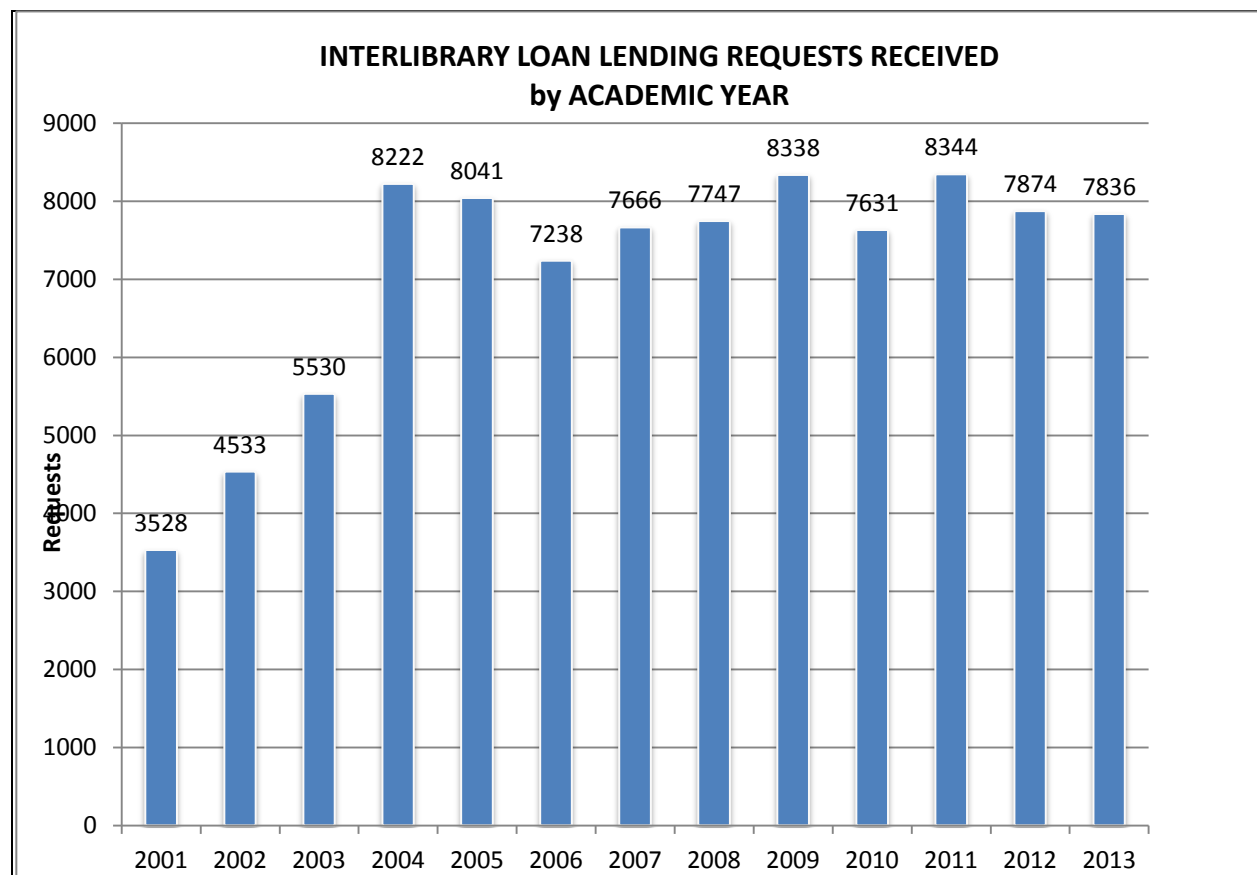
Who We Borrow From - Top 25 Institutions Academic Year 2013			
OCLC Symbol	Institution	Requests Filled	Percent of Total
CUZ	University of California, Santa Cruz	751	30.67%
MIO	Monterey Institute of International Studies	193	7.88%
WYU	University of Wyoming Library	108	4.41%
CFI	California State University, Fullerton	106	4.33%
EYM	University of Michigan - Interlibrary Loan	106	4.33%
CSJ	San Jose State University	100	4.08%
GZU	University of Wisconsin	94	3.84%
MB@	California State University, Monterey Bay	87	3.55%
CSA	California State University, Sacramento	75	3.06%
VMC	James Madison University	62	2.53%
GZM	University of Wisconsin, Madison	60	2.45%
EZC	Central Michigan University Libraries	58	2.37%
MDY	Middlebury College Library	53	2.16%
MZF	Montana State University, Renne Library	52	2.12%
ILU	Texas Tech University	50	2.04%
VRA	Radford University- Interlibrary Loans	50	2.04%
NTD	University of Idaho Library	44	1.80%
WUG	Gonzaga University	42	1.71%
USD	University of South Dakota	41	1.67%
JNA	Northern Illinois University Libraries	40	1.63%
CIN	University of Cincinnati	39	1.59%
CUY	University of California, Berkeley	37	1.51%
UPP	University of Puget Sound	37	1.51%
BDR	Bridgewater State University	35	1.43%
MNU	University of Minnesota-ILL	35	1.43%

Journals Titles Most Requested - Borrowing Academic Year 2013		
Journal Name	Department/Curric	Number of Requests
The Manchester guardian.	CenterforContemporaryConflict	24
Journal of operations management.	Business&PublicPolicy	22
Oxford studies in ancient philosophy.	DefenseAnalysis	18
Journal of personality and social psychology.	PERSEREC	16
Electrochimica acta.	570	15
OxResearch	NationalSecurityAffairs	15
Journal of nuclear materials.	570	12
Information and software technology.	369	11
Journal of the Electrochemical Society.	570	11
Information & management.	369	10
International journal of research in marketing.	369	10
Journal of power sources.	570	10
MRS bulletin /	533	10
Nano letters.	Physics	10
Energy policy.	NationalSecurityAffairs	9
Group dynamics : theory, research, and practice : the official journal of Division 49, Group Psychology and Group Psychotherapy of the American Psychological Association.	NationalSecurityAffairs	9
International relations of the Asia-Pacific : a journal of the Japan Association of International Relations.	682	9
Journal of business research.	369	9
Review of African political economy.	NationalSecurityAffairs	9
European journal of purchasing & supply management.	Business&PublicPolicy	8
Journal of business logistics.	Business&PublicPolicy	8
Materials science forum.	570	8
South East Asia research.	NationalSecurityAffairs	8
Cyberpsychology & behavior : the impact of the internet, multimedia and virtual reality on behavior and society.	692	7
Journal of hazardous materials.	Physics	7
Policing & society.	692	7
Security management.	692	7
The European journal of development research.	NationalSecurityAffairs	7
The Journal of product innovation management.	369	7

Book Titles Most Requested - Borrowing Academic Year 2013	
Book Title	Number of Requests
The birth of modern Turkey : the Ottoman military and the march to World War I /	6
Starting over : Brazil since 1985 /	5
Interactions: Transregional Perspectives on World History	4
The United States military under the Constitution of the United States, 1789-1989 /	4
A concise history of Brazil /	3
Age of propaganda : the everyday use and abuse of persuasion /	3
An East Asian community and the United States /	3
Avengers of the New World : the story of the Haitian Revolution /	3
Bitter fruit : the story of the American coup in Guatemala /	3
Cyberpower and national security /	3
Deviant globalization : black market economy in the 21st century /	3
Eating grass : the making of the Pakistani bomb /	3
Epistemology	3
Jewish and Christian self-definition /	3
Markov decision processes : discrete stochastic dynamic programming /	3
Oxford Studies in Ancient Philosophy	3
Predicting and changing behavior : the reasoned action approach /	3
Revolutionary horizons : past and present in Bolivian politics /	3
Terrorism : how to respond /	3
The insurgents : David Petraeus and the plot to change the American way of war /	3
The PKK : financial sources, social and political dimensions /	3
The Russian Revolution	3
The Stoics /	3

Who We Lend To - Top 25 Institutions Academic Year 2013			
OCLC Symbol	Institution	Requests Filled	Percent of Total
UC8	University of Maryland University College	122	10.89%
DOM	U.S. Department of Energy, West Virginia	90	8.04%
NNM	Davidson College Library - ILL	76	6.79%
ELW	Webster University Library - Interlibrary Loan	70	6.25%
ADB	Army Research Laboratory	56	5.00%
SJO	IBM Research - Almaden, Library Services	56	5.00%
NAL	NASA Glenn Research Center	52	4.64%
XRL	HRL Laboratories, LLC	51	4.55%
DDF	FDA Library	41	3.66%
AAF	NASA-Ames Research Center	36	3.21%
IMC	Indiana Wesleyan University	35	3.13%
MZF	Montana State University, Renne Library	34	3.04%
CCX	Chapman University	33	2.95%
CWU	Central Washington University Libraries	31	2.77%
MB@	California State University, Monterey Bay	31	2.77%
UMC	University of Maryland	31	2.77%
SFR	San Francisco Public Library	30	2.68%
BMB	U.S. Dept. of Energy Library, Oregon	29	2.59%
DAO	Defense Advanced Research Projects Agency	29	2.59%
NTD	University of Idaho Library	29	2.59%
NVC	Las Vegas-Clark County Library System	28	2.50%
NA\$	Naval Air Warfare Center Weapons Division, China Lake	27	2.41%
BGZ	Bogazici University Library, Istanbul	26	2.32%
SCK	Phillips Research Site Technical Library. Kirtland AFB	26	2.32%
VM#	American Public University System, West Virginia	26	2.32%

Journal Titles Most Requested - Lending Academic Year 2013	
Journal Name	Number of Requests
Economics of education review.	57
International peacekeeping.	55
The Leadership quarterly.	53
International public management journal ; IPMJ.	49
Acta astronautica.	43
Atmospheric environment.	36
European security.	35
Navy times.	32
Journal of library administration.	24
Applied ergonomics.	23
Maritime policy and management.	21
International journal of remote sensing.	21



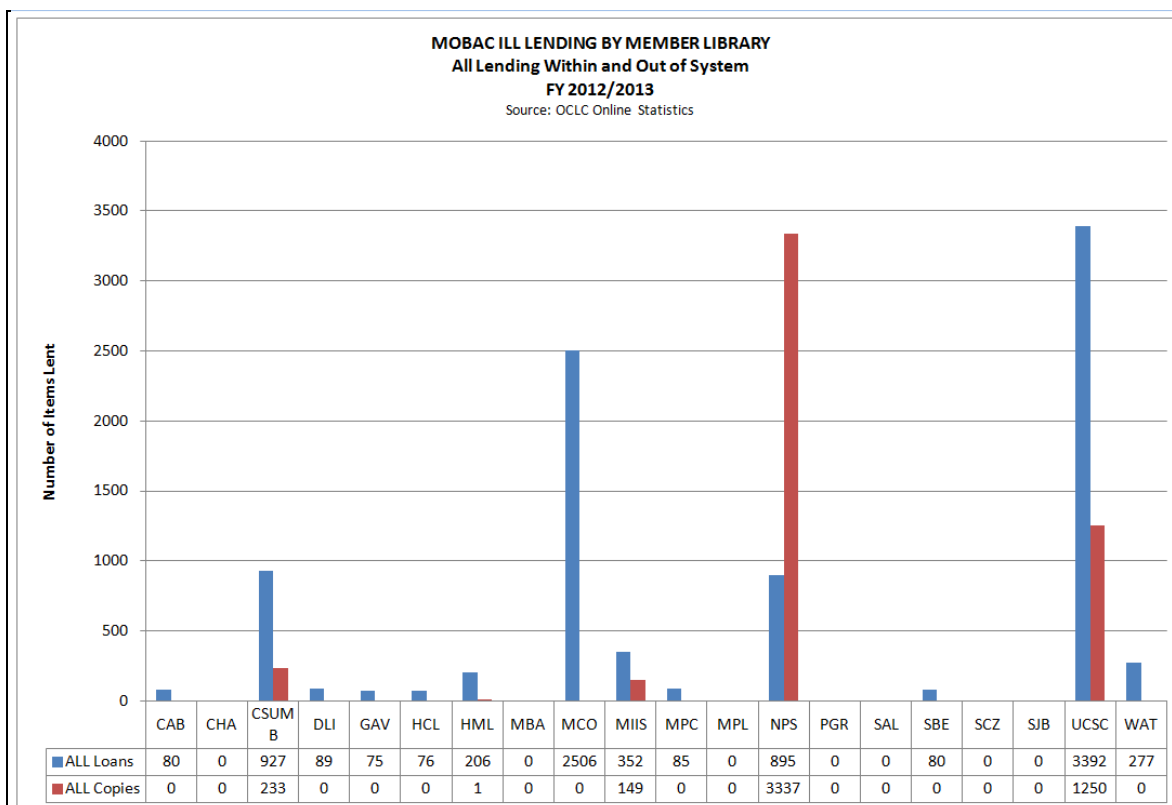
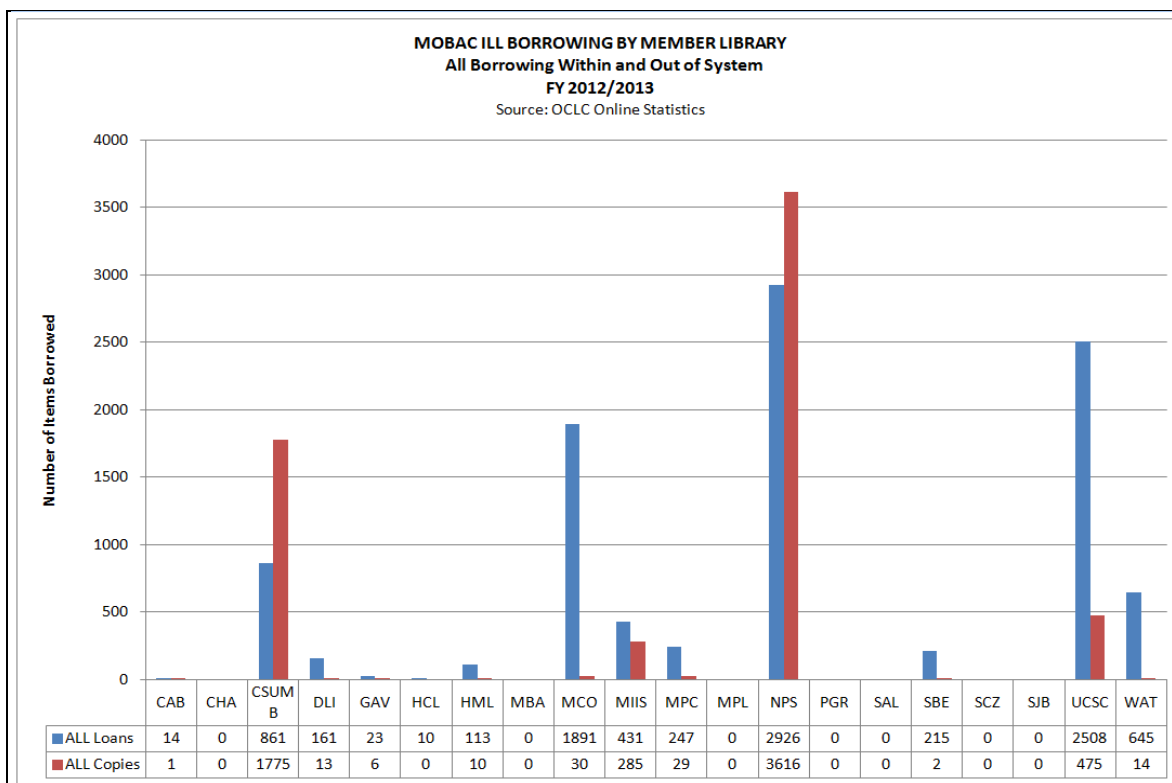
Book Titles Most Requested - Lending

Academic Year 2013	
Book Title	Number of Requests
Distance education ; a systems view of online learning /	4
Espaces ; rendez-vous avec le monde francophone /	4
Spies against Armageddon ; inside Israel's secret wars /	3
Computer networking ; a top-down approach /	3
The mathematical theory of non-uniform gases; an account of the kinetic theory of viscosity, thermal conduction and diffusion in gases	3
The Earth's problem climates /	3
Linear algebra and its applications /	3
The practice of qualitative research /	3
A guide to the Business analysis body of knowledge (BABOK guide)	3
Digital Image processing using MATLAB® /	3
Mechanical vibration and shock - Evaluation of human exposure to whole-body vibration - Part 1 ; General requirements /	3
On foot to the Golden Horn ; a walk to Istanbul /	3
The emerging Republican majority	3

Acknowledgements for ILL service:

Am really impressed with your services and will so state if asked or requested to provide comment. Systems Analysis DL Student,
7/9/2013

Resource sharing with our MOBAC library partners:



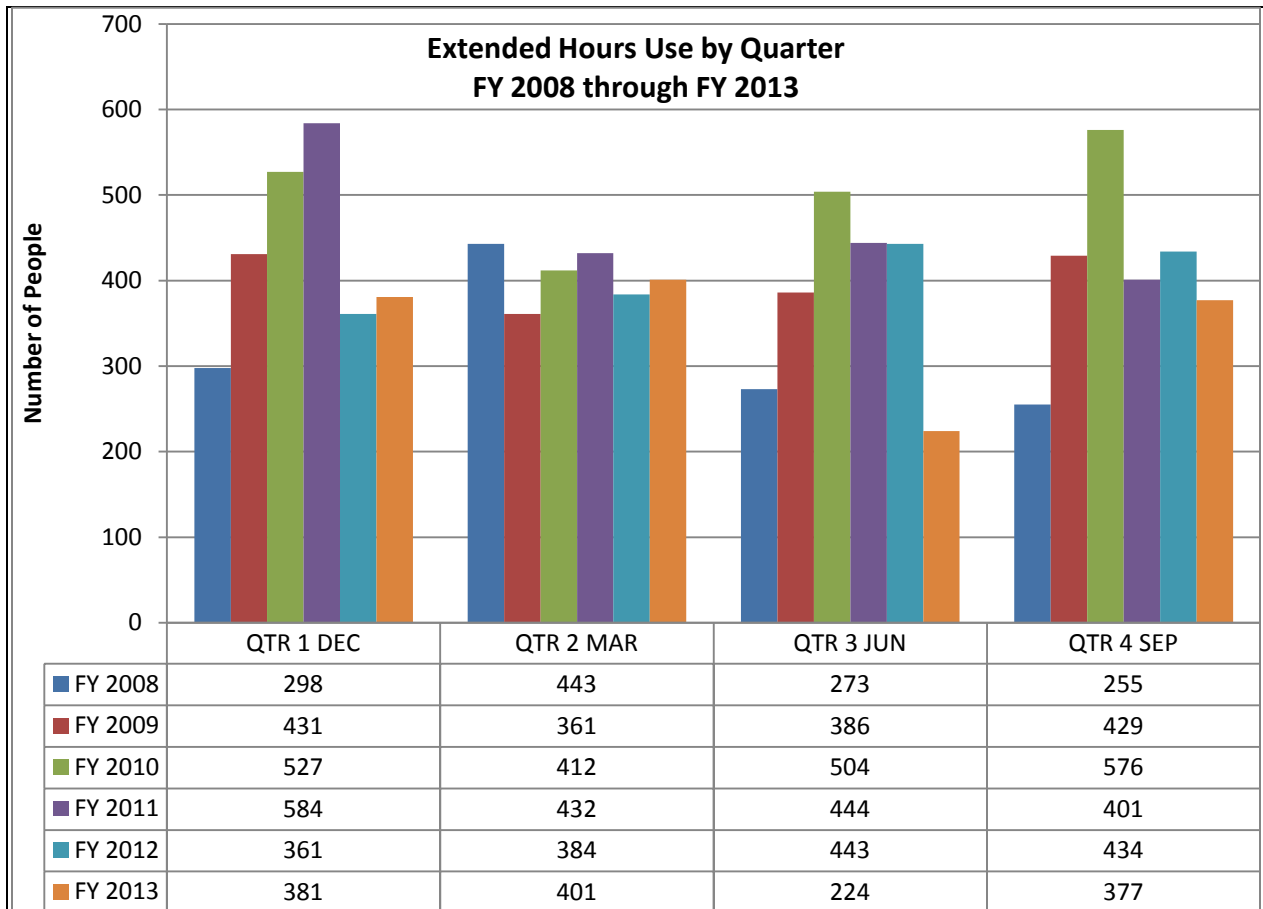
Extended Hours

Thanks to Amanda Wright, Elizabeth Millhouse, Zooey, Tenly, Sarah, Amanda McCormick and Irma, the library offered approximately 93 additional open hours for the fiscal year to support finals week. While we are experiencing a downward trend in attendance, the students who stayed to use the additional study opportunities expressed appreciation for this thoughtful and supportive service.

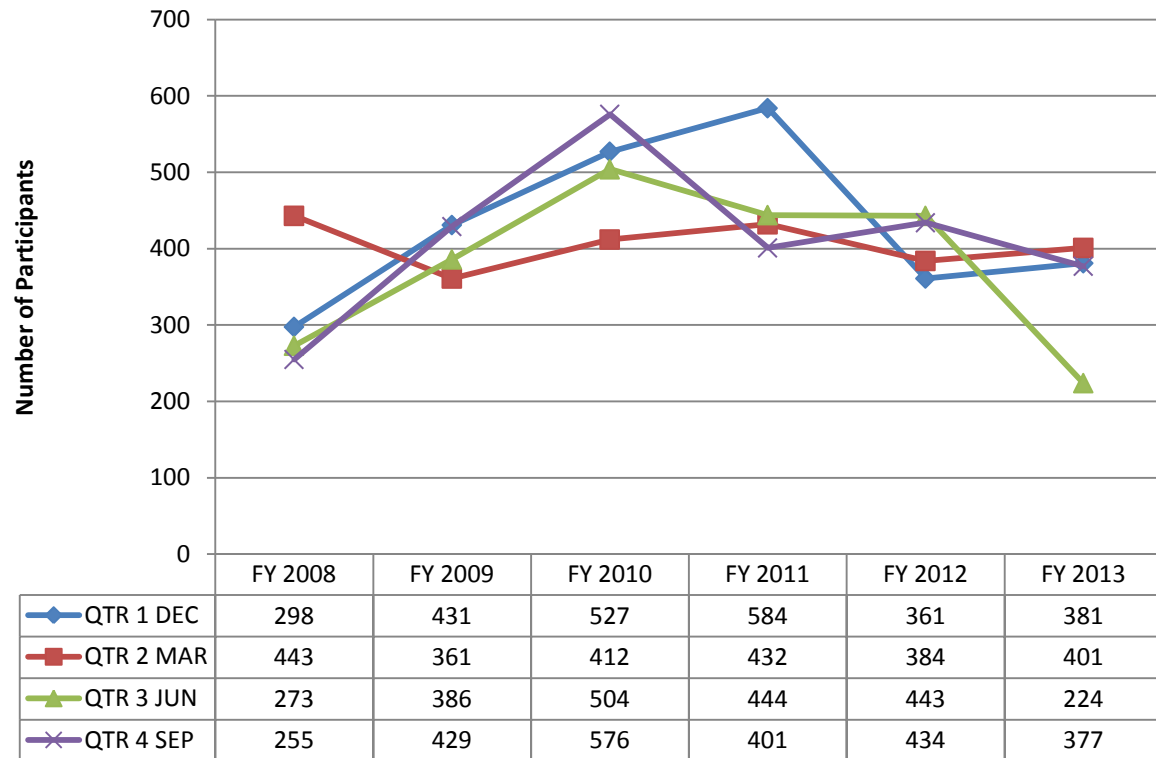
Acknowledgements for Extended Hours:

Many students expressed gratitude to staff for keeping the library open late into the evening (often until midnight!).

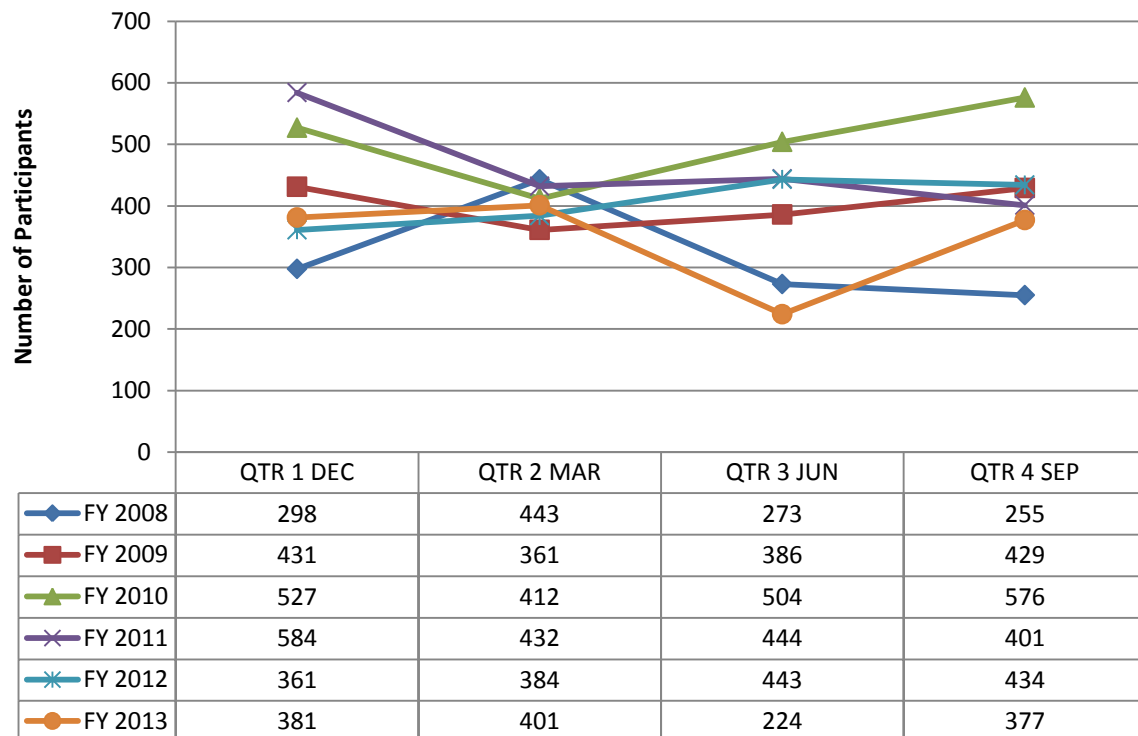
Students shared small tokens of appreciation... chocolates and other edible goodies



Extended Hours Attendance by Quarter FY 2008 through FY 2013



Extended Hours Attendance by Year FY 2008 through FY 2013

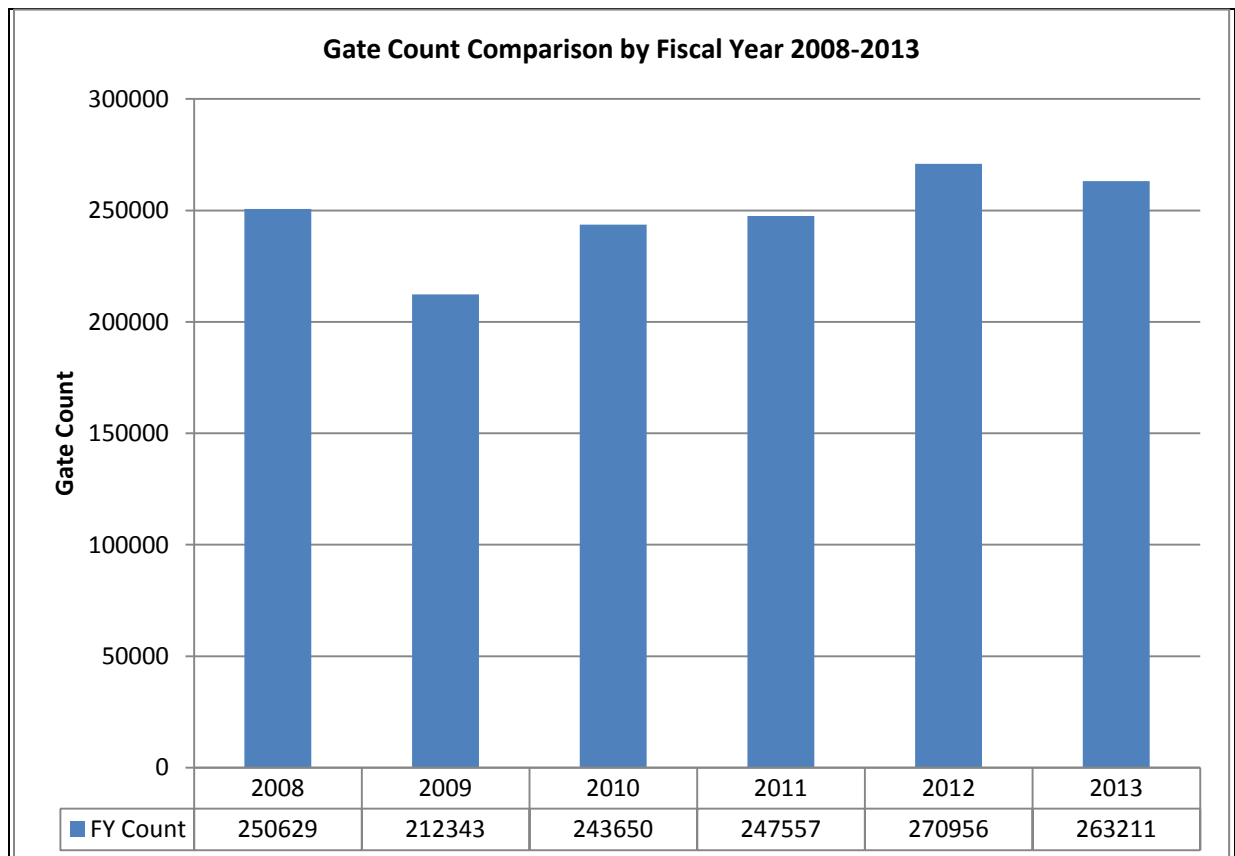


Gate Count

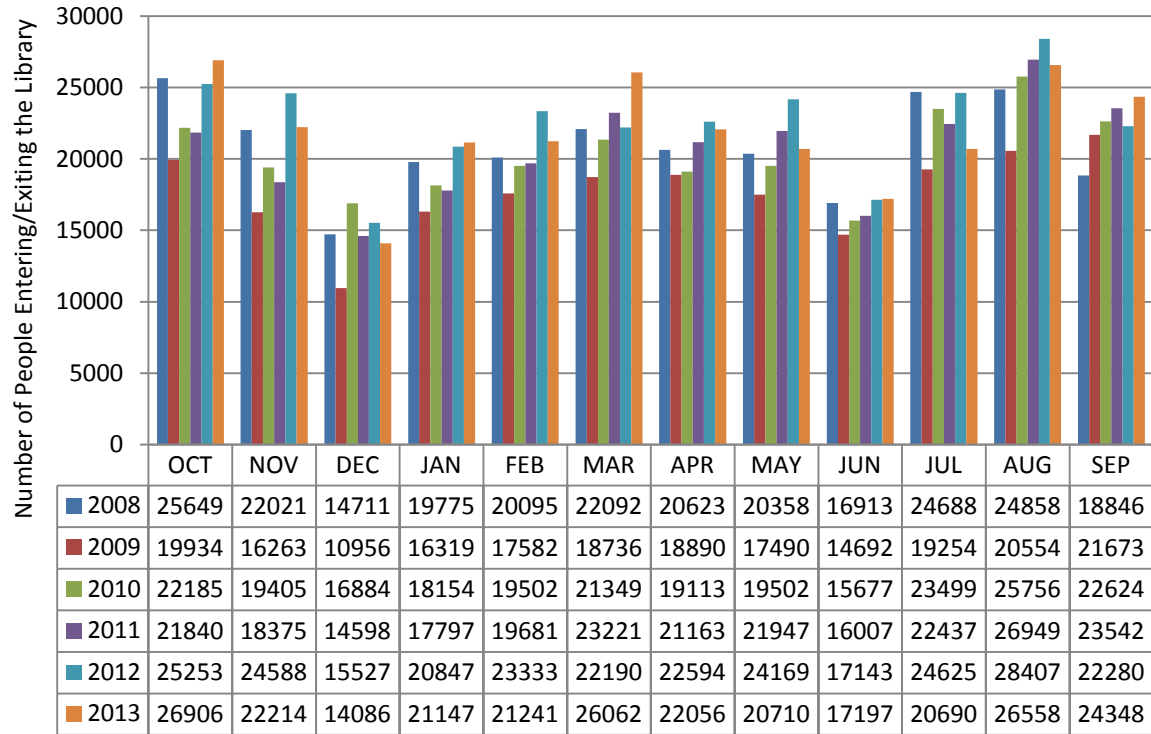


The gate count has shown a fairly steady increase since 2008. Despite six furlough Fridays where the library was closed the entire day (July 12-August 16) and reduced Monday-Thursday even hours during the furlough period, the FY 2013 count showed a modest 3% decrease over FY 2012 (7,745).

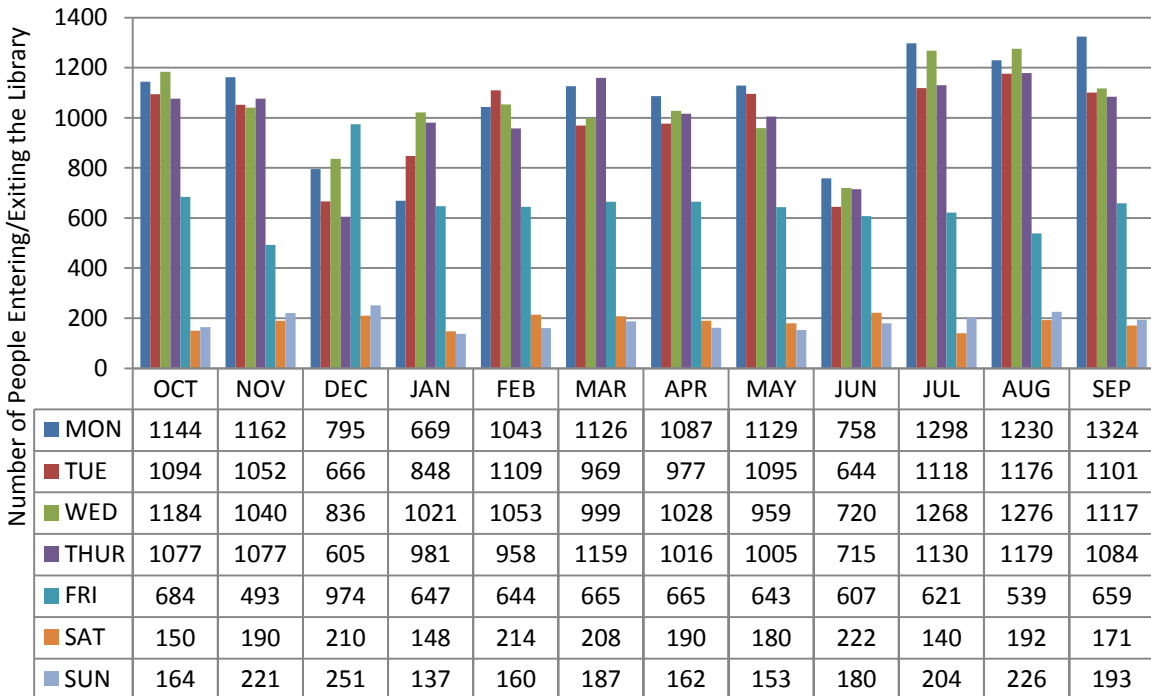
Note that gate counts include the new gate located in the Media Room that was installed August 15.



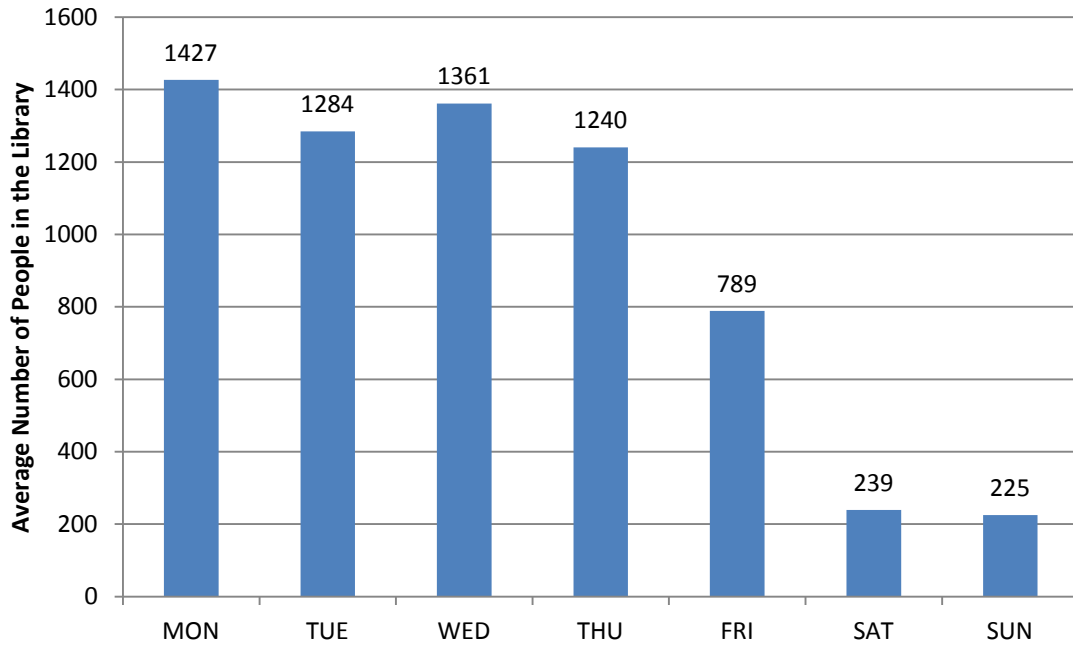
Gate Count Comparison by Month Academic Years 2008-2013



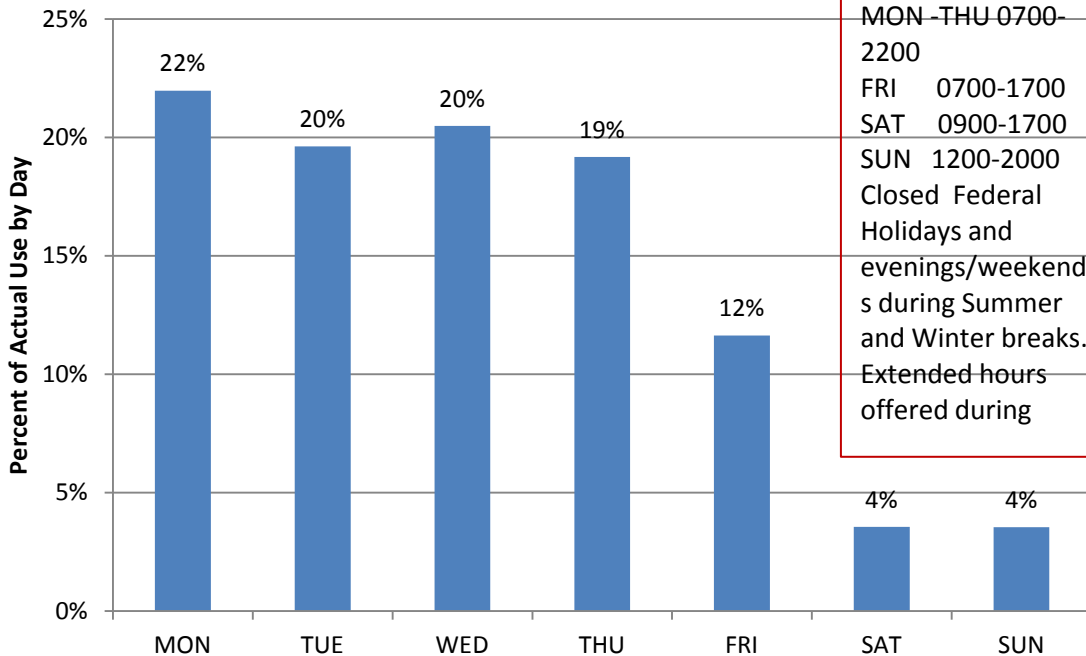
Average Gate Count per Day by Month Academic Year 2013



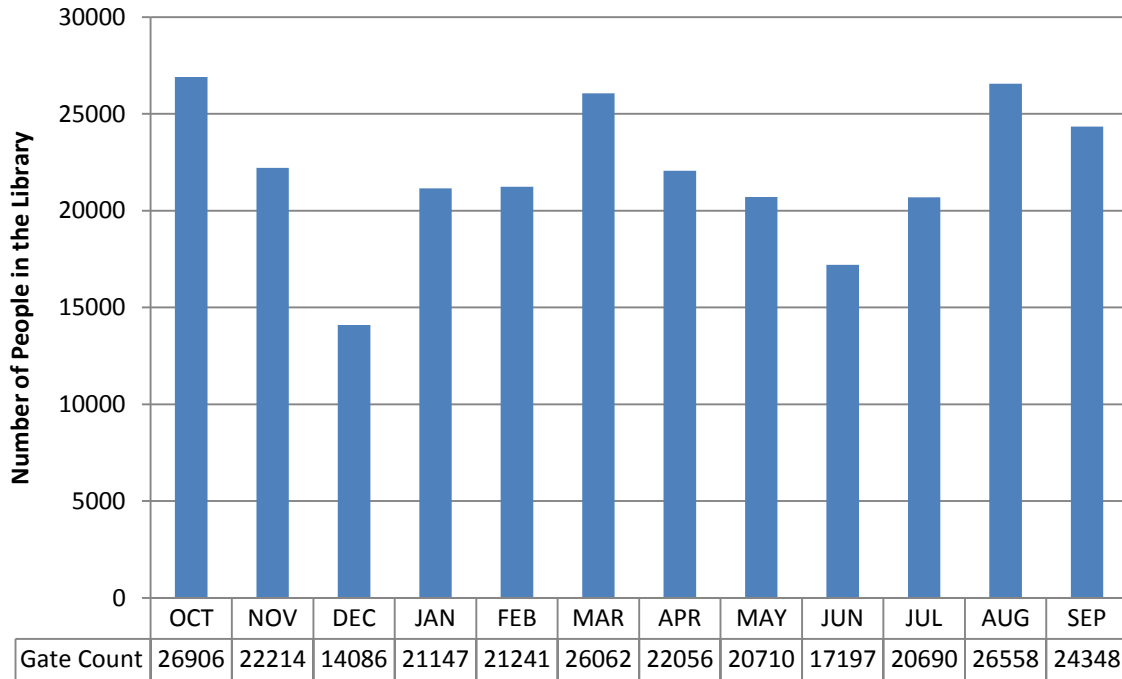
Average Gate Count by Day Academic Year 2013



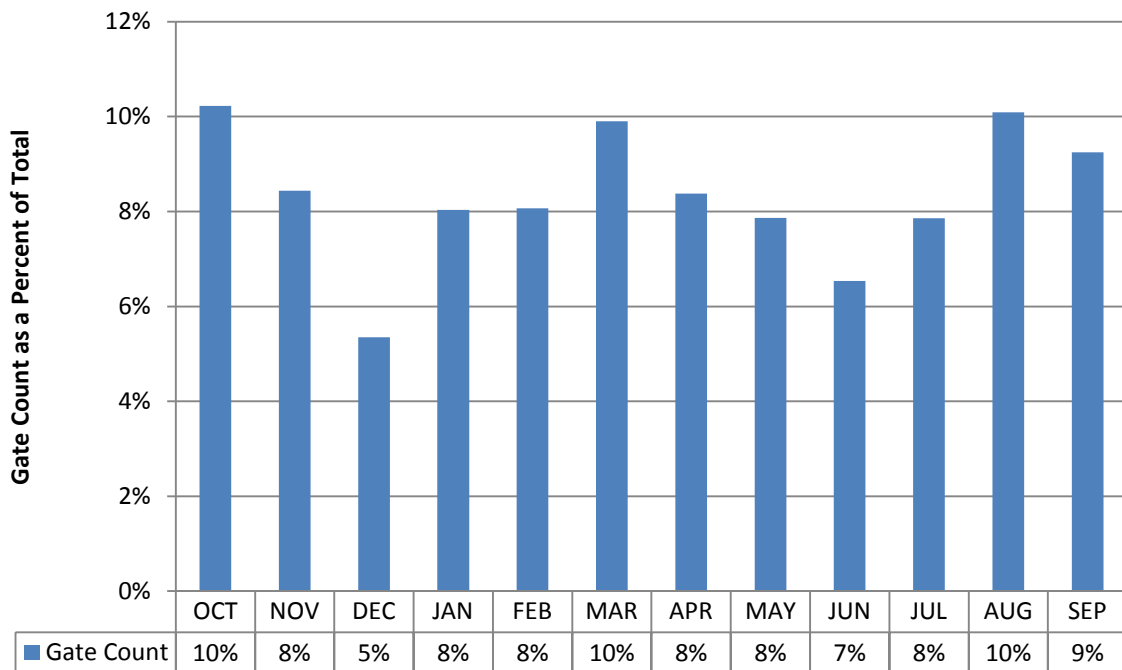
Gate Count by Day - Percent of Total Academic Year 2013



Gate Count by Month AY 2013

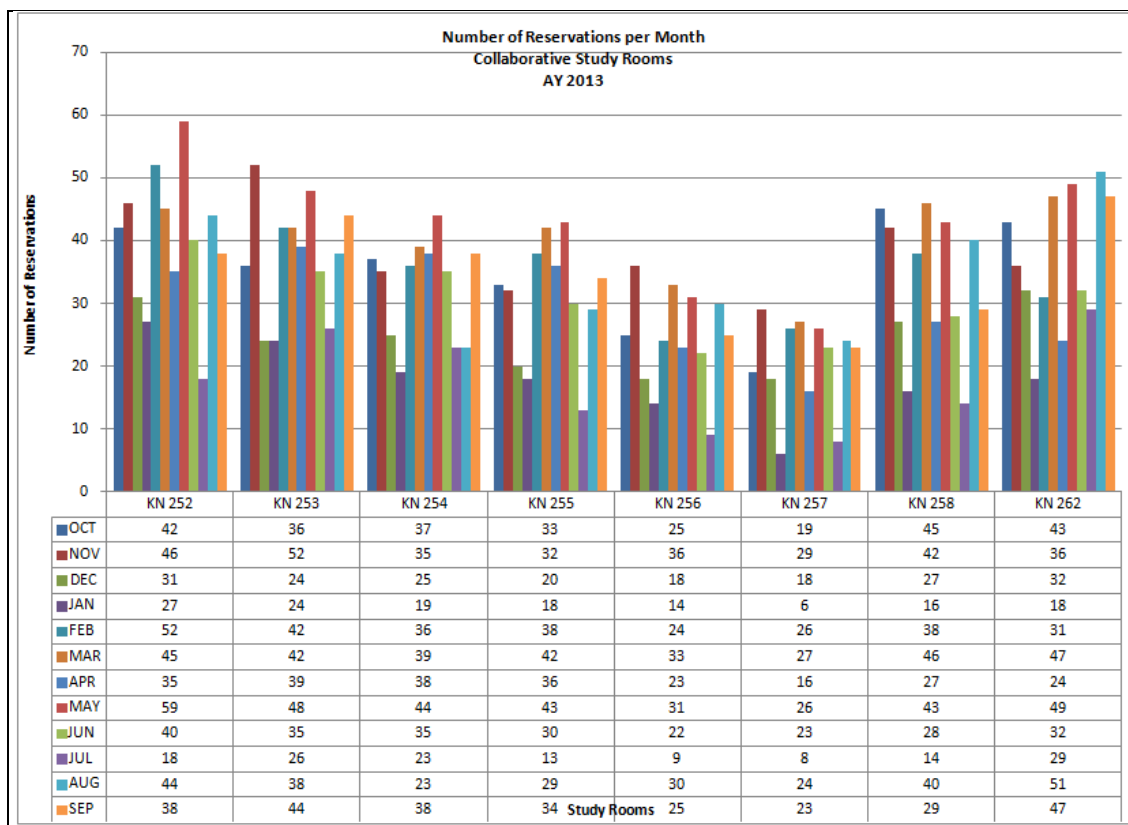


Monthly Gate Count as a Percent of Total Year AY 2013

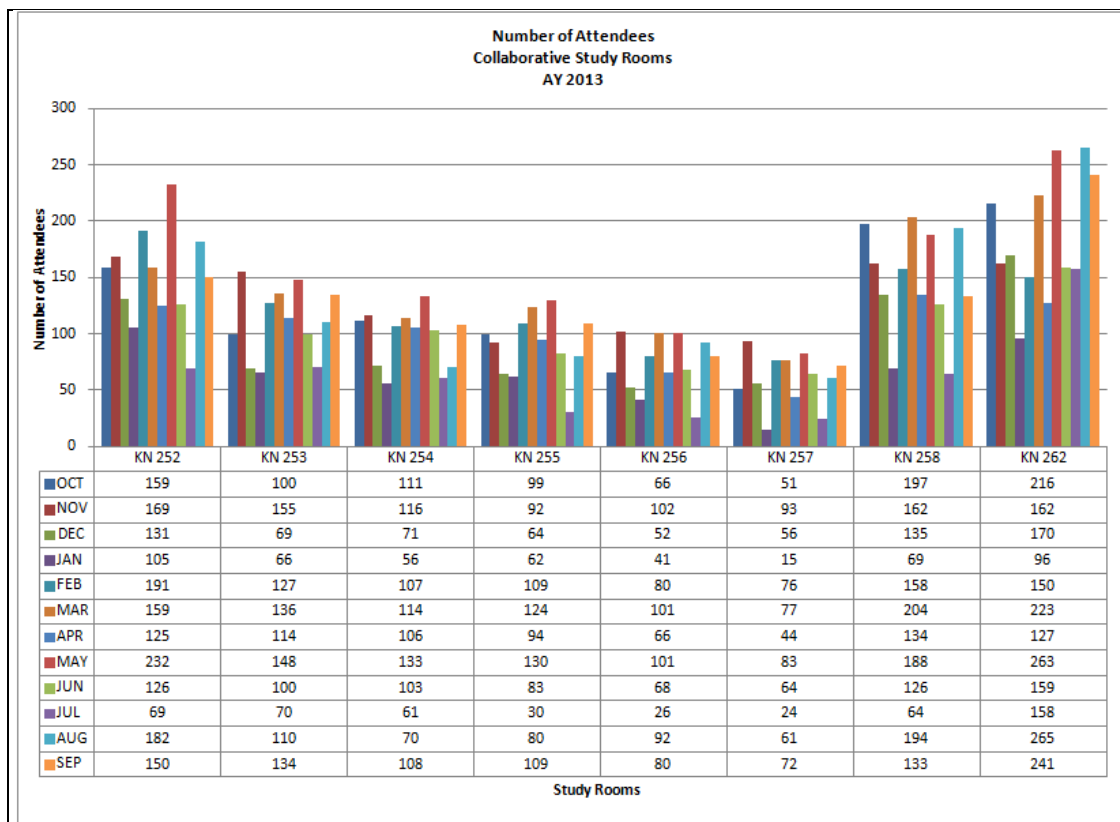
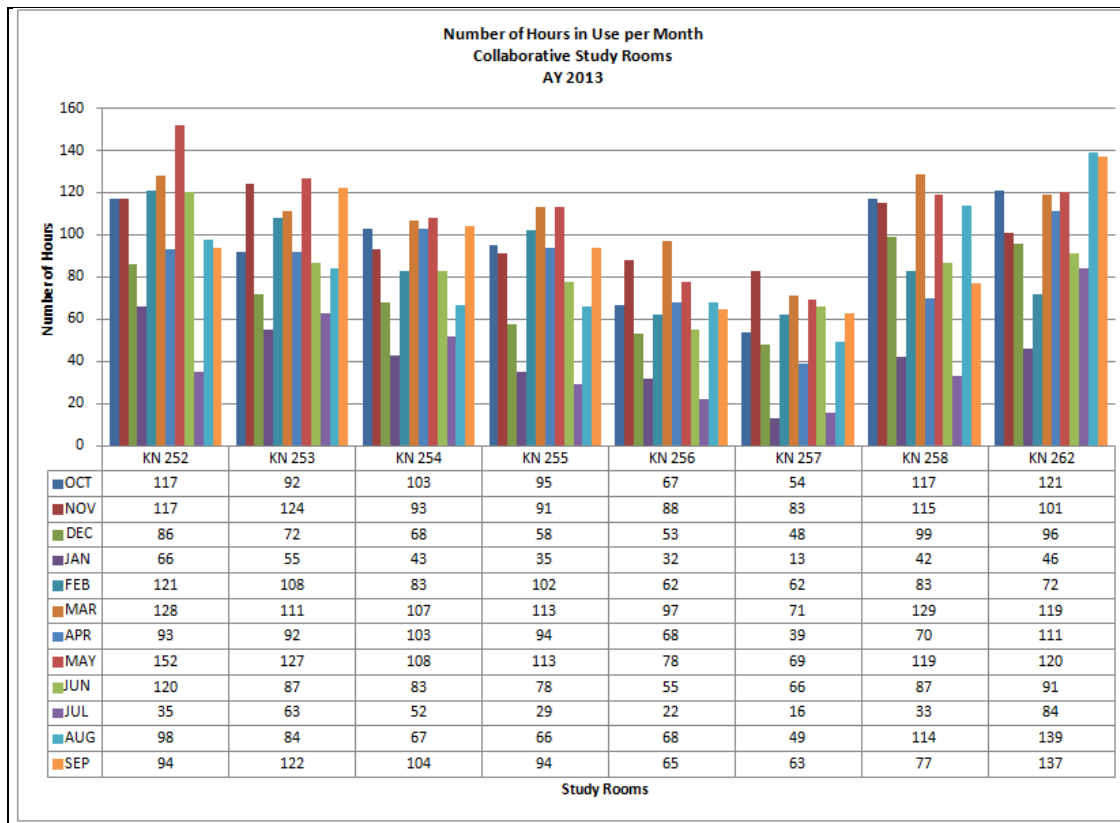


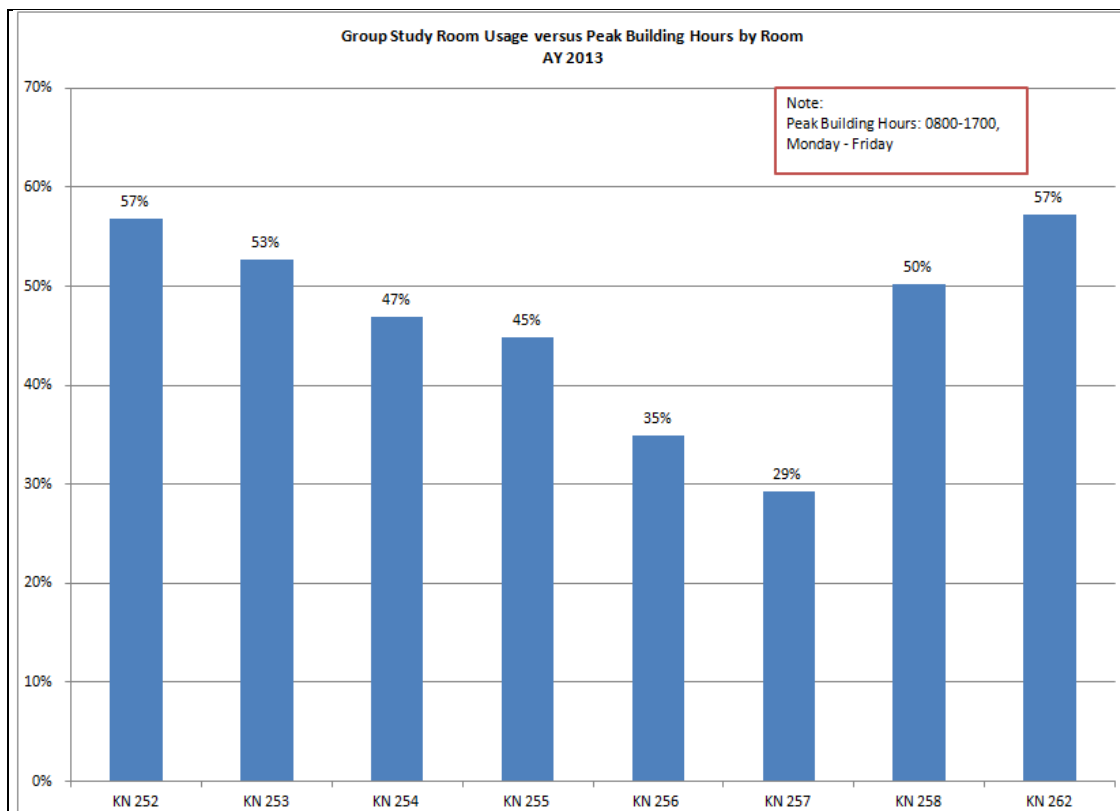
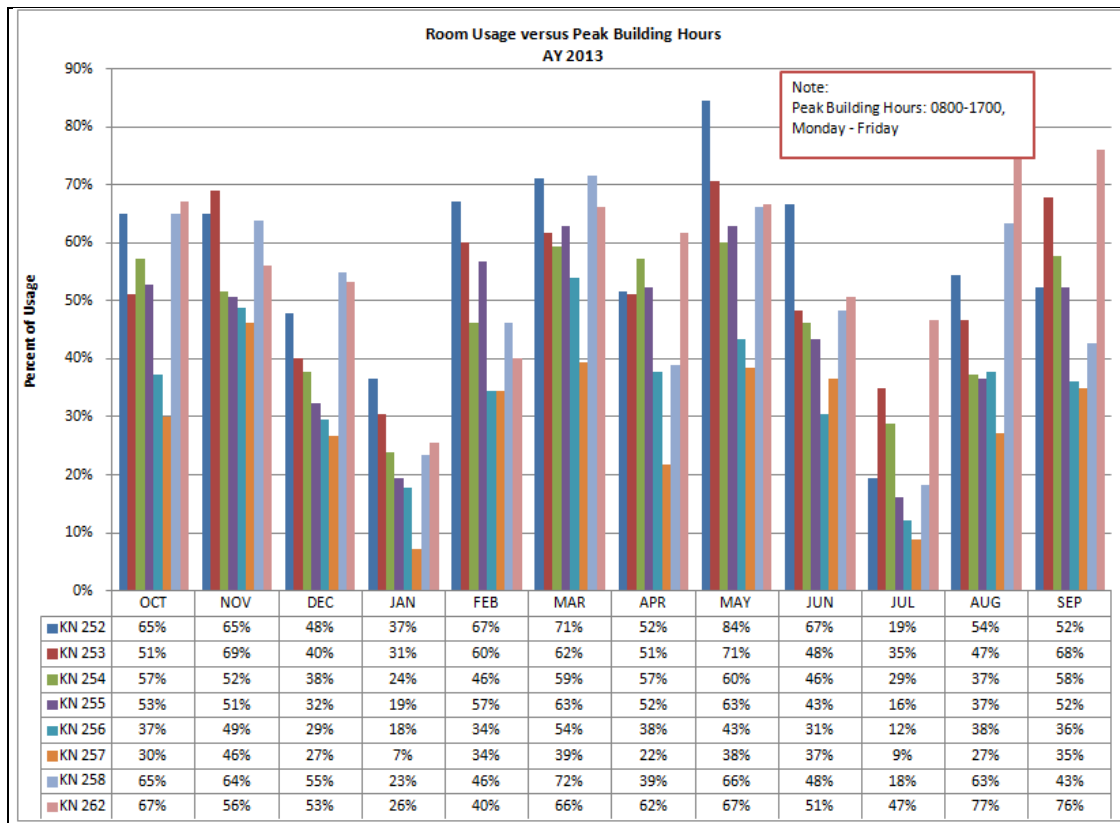
Collaborative Rooms

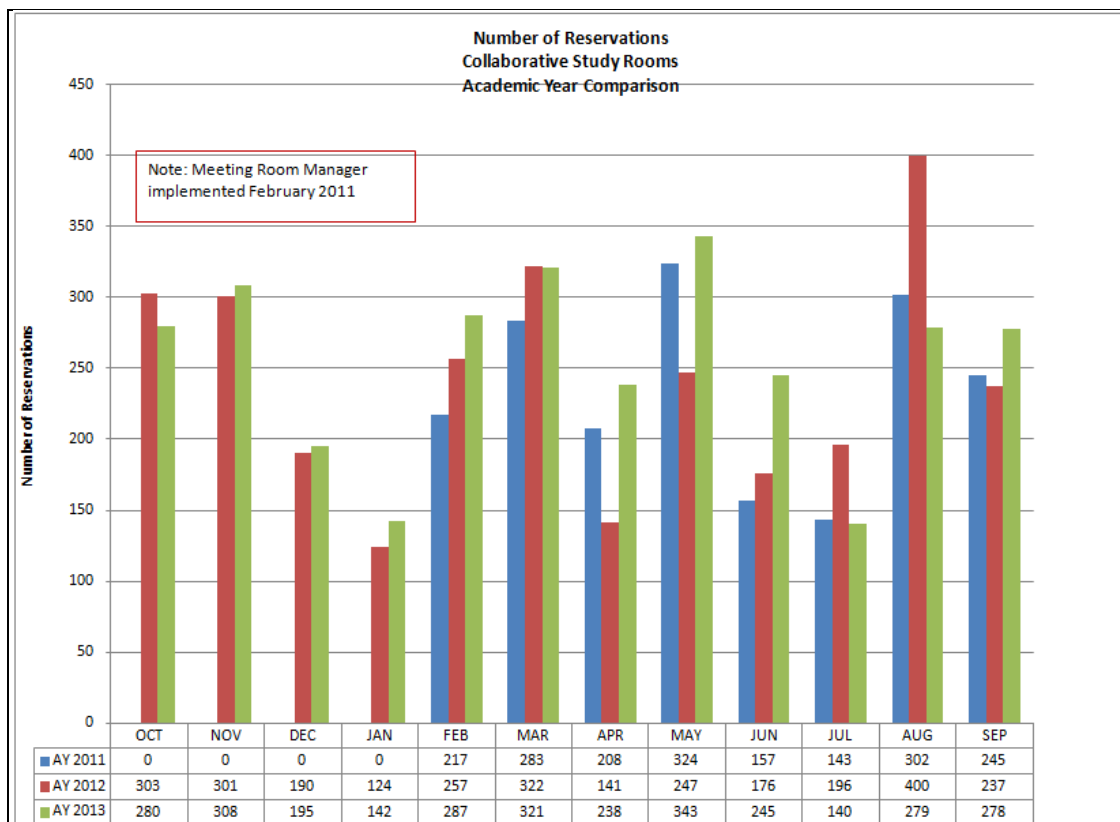
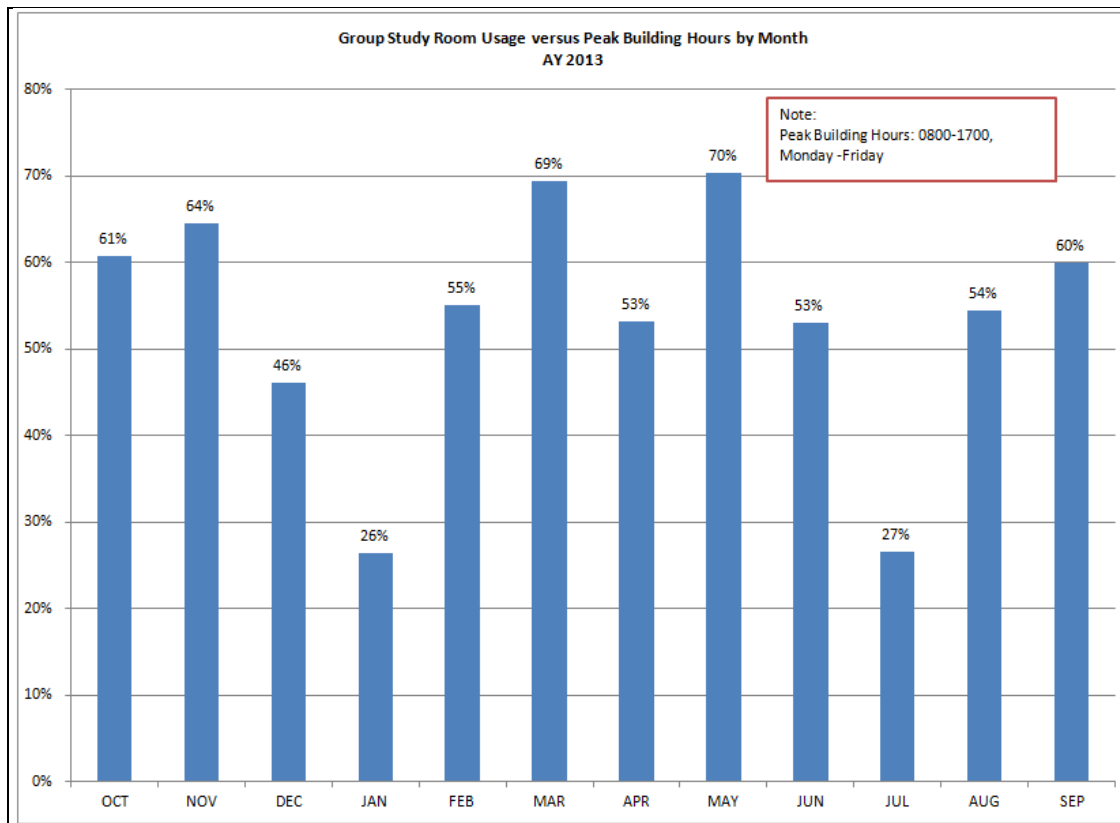
The eight (8) specially equipped collaborative study rooms are in nearly continuous use during the library's peak building hours – Monday through Friday, 0800-1700. The Meeting Room Manager software provides the ability to manage these important study spaces and collect informative data... we all agree that the library needs a third floor devoted entirely to collaborative study.

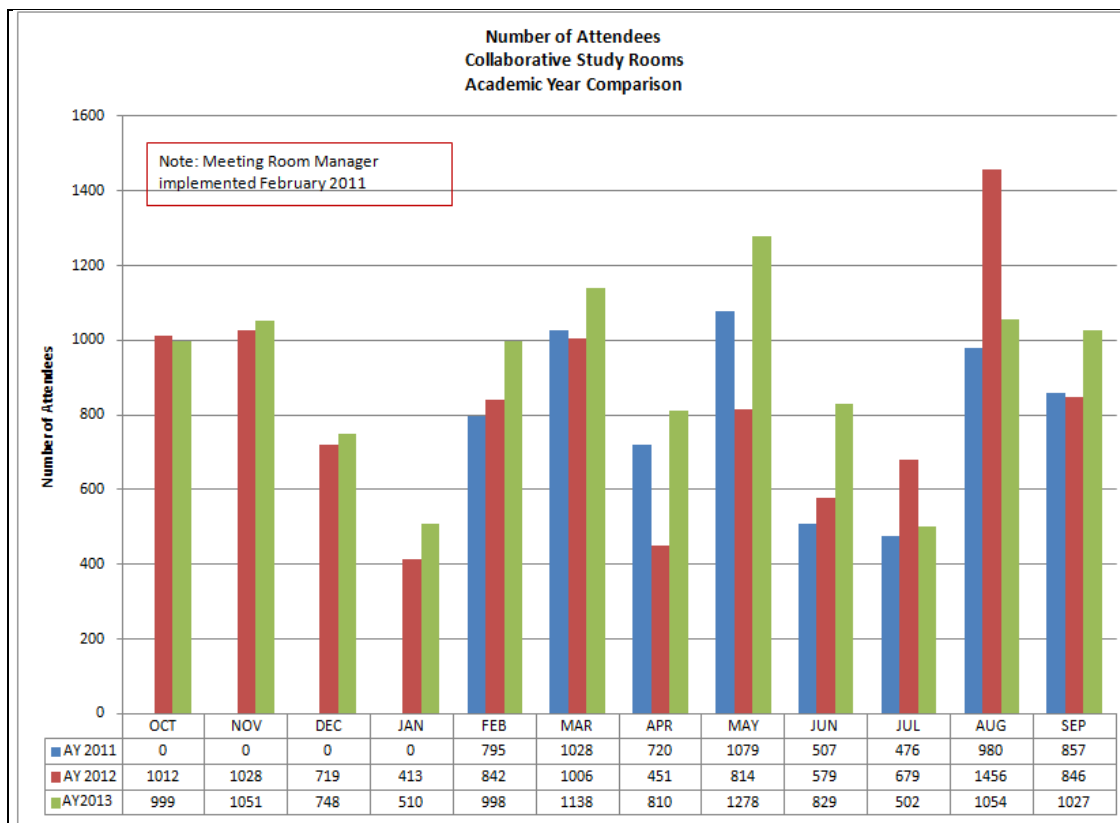
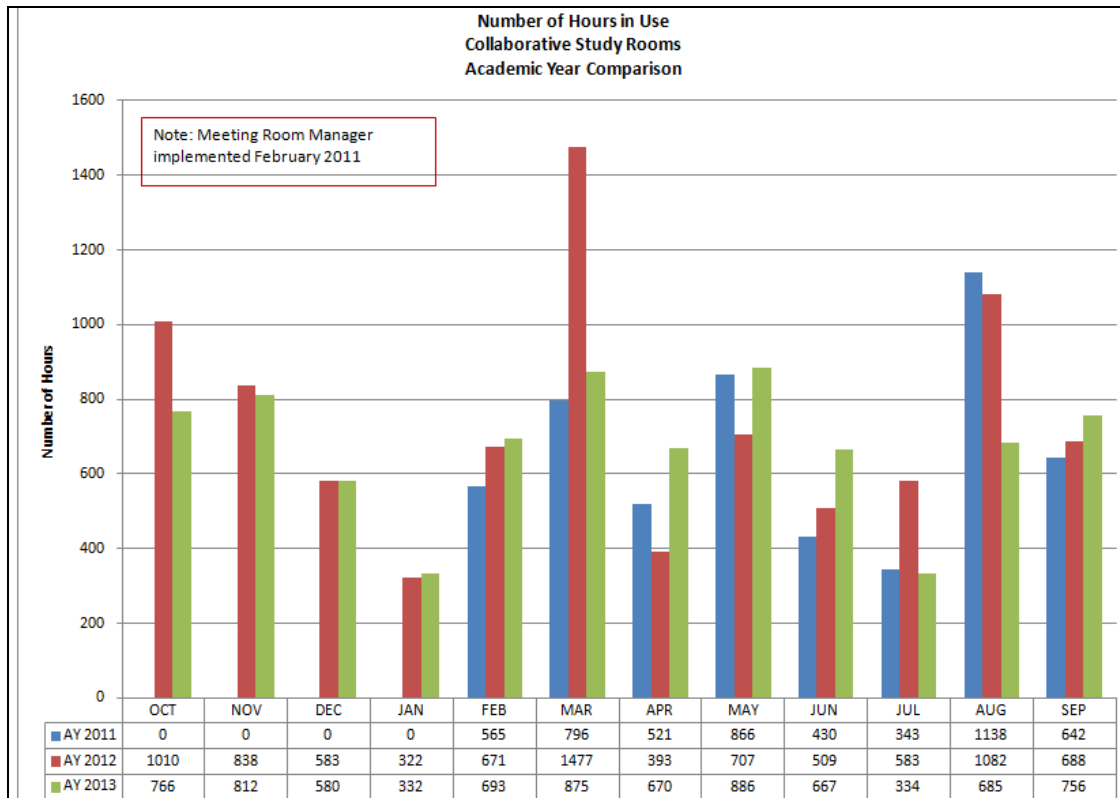


Rooms in greatest demand are the larger rooms (252, 258, 262) able to accommodate six or more people in each. While most students bring their laptops to the library, room 262, containing a full PC and conference phone set up, continues to be the most requested room because of these equipment features.









Projects

The fiscal year saw a continuation of the prior year's projects (space reconfiguration) roll right into FY 2013. From reassembling and relocating "old" furniture into newly opened spaces, to new, more efficient shelving, we stayed with the goal to repurpose existing furniture and fixtures in as much as was possible. The following brief photo essay offers a quick glimpse at some of the high points.

Study Carrels Reassembled and Relocated

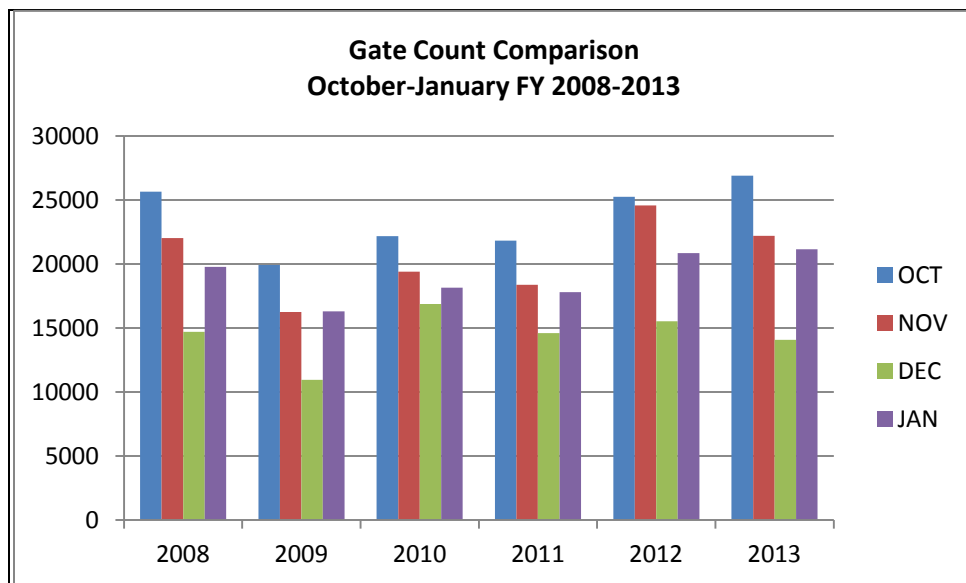


Note the "READ" posters. With thanks to our NPS faculty and the talents of Karen Kerno, Eleanor's vision of ALA's READ Program for DKL is a welcome addition to the library and has generated more excitement and good will than had been anticipated.



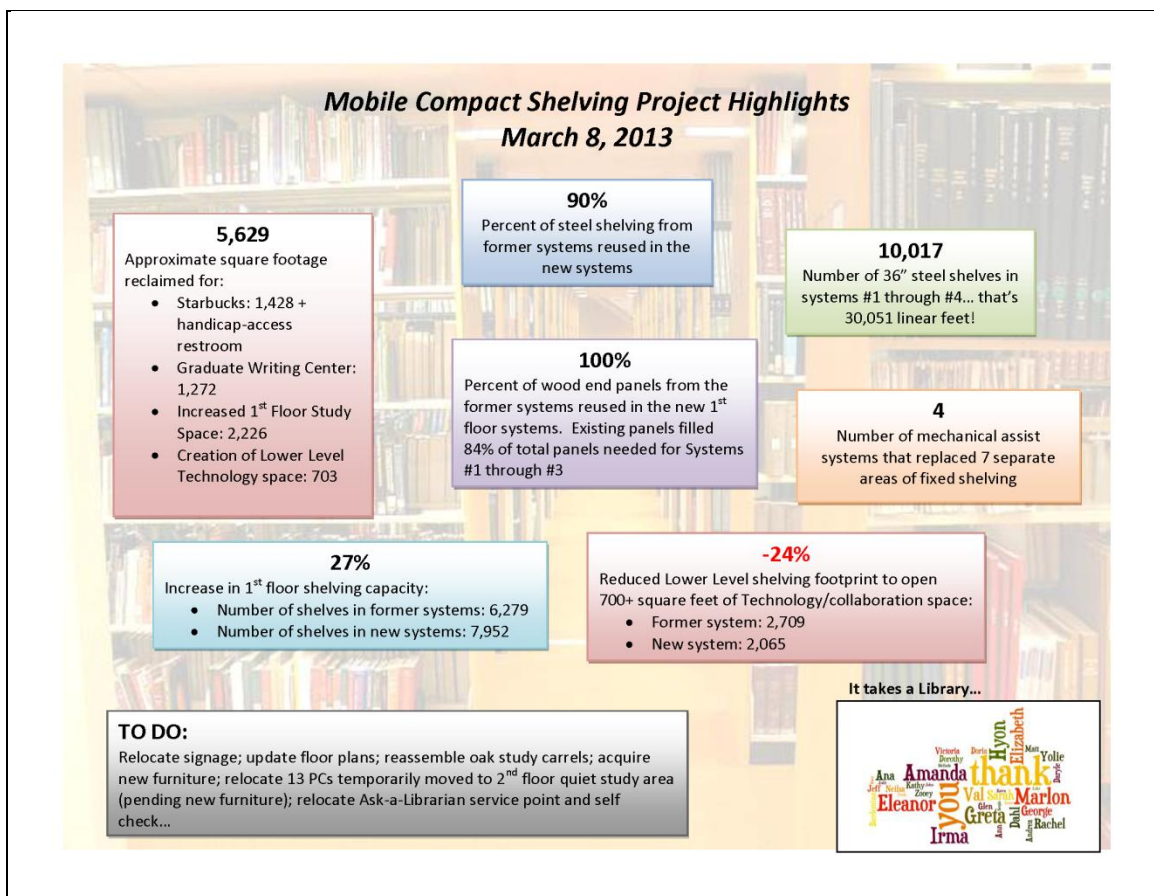
Mobile Compact Shelving

Efforts during the first five months of this fiscal year were largely directed to the compact shelving project with seven significant areas of shelving removed and replaced by four high density mobile compact shelving systems. This required ongoing communication with vendors and work crews and management of the contract and payment throughout the performance periods. Work was preceded by a massive weeding project, and involved working with staff and vendors to identify and tag areas of growth in each collection area. Thanks to the artistic talents of George Goncalves, staff developed a series of slides and posters to communicate the stages and areas of work and disruption to our patron community on nearly a weekly basis. Updates were posted throughout the Library, to our homepage, internal messaging system and to the Campus Intranet and communicated to the President's Student Council. Despite construction noise and continuous changes to study area spaces (removal of carrels and relocation of computers), there were no project-related patron complaints during this almost 5-month period of time and gate count statistics show that we experienced only a modest 1% decrease in the gate count during October 2012 through January 2013.



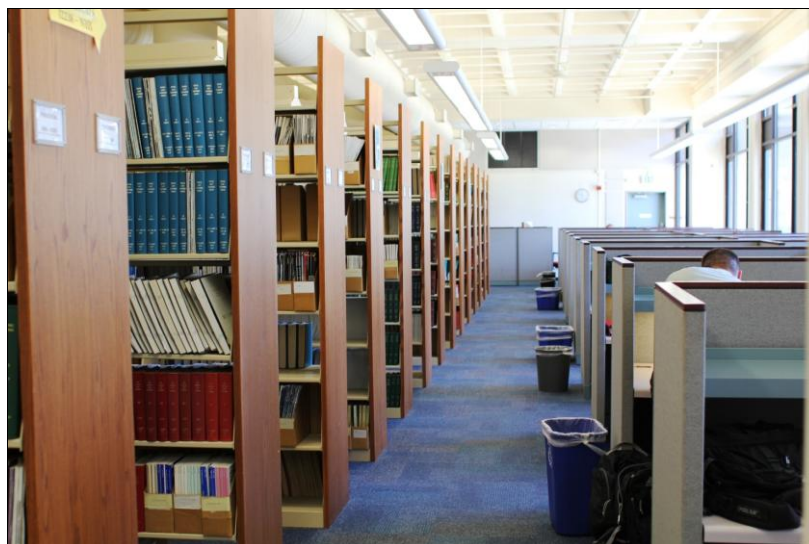
A “to do” list was prepared for next steps that included writing statements of work to relocate signage, reassemble study carrels and relocate the “Ask A Librarian” service point along with an at-a-glance chart to demonstrate the overall positive impact this project had. Here are just a few of the points:

- ✓ 5,629 = The approximate square footage reclaimed for Starbucks (1,428+ square feet), the Graduate Writing Center (1,271 square feet), first floor study space (2,226 square feet), lower level technology space (703 square feet).
- ✓ 90% of the steel shelving in the new systems was reused from the former systems
- ✓ 10,017 = The number of 36” steel shelves used throughout the four new systems – that’s 30,051 linear feet!



BEFORE and AFTER...

North east section of the first floor prior to commencement of the shelving project



Relocation of collections to large wooden book trucks, removal of study carrels, teardown of existing shelving, removal of carpeting, installation of track and flooring.



Thanks to a great Public Works crew for following the project closely and installing carpeting on the new “decking” as each section was ready for that step.



With the compact shelving installed and collections returned to the shelves, the new space opened with expanded study area and mobile furniture to allow students to use as needed.

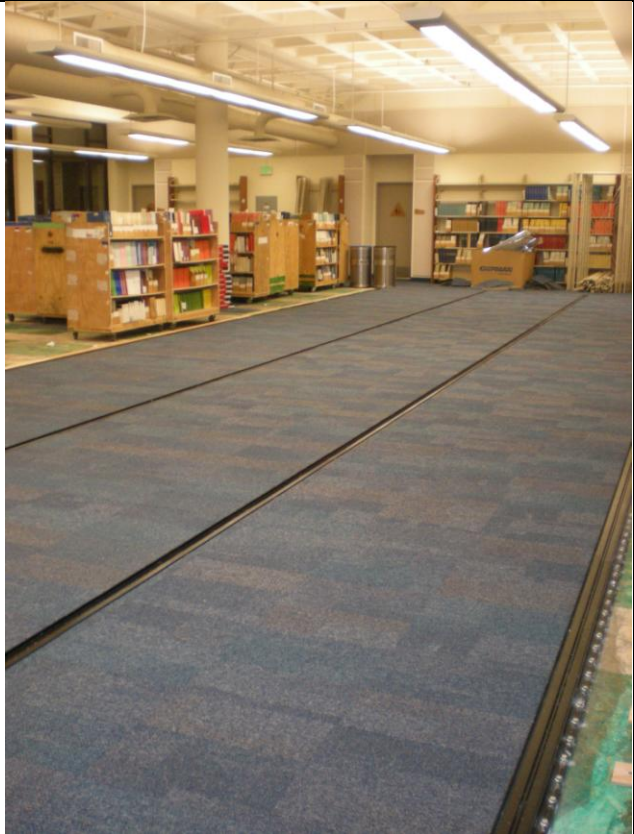


Our solution for that missing third floor... media:scape collaboration furniture
<http://www.steelcase.com/en/products/category/integrated/collaborative/media-scape/pages/overview.aspx> Thanks to Terry Gentry and her ITACS crew for installing the LED screens on the new furniture systems (three fixed and two mobile units).



South east section of first floor





South east section boundary wall for Starbucks



Soft rollout of the new Starbucks, August 2013. New security gates and the relocation of the self checkout machine to the Media Room completed the project by offering an entrance within the library.

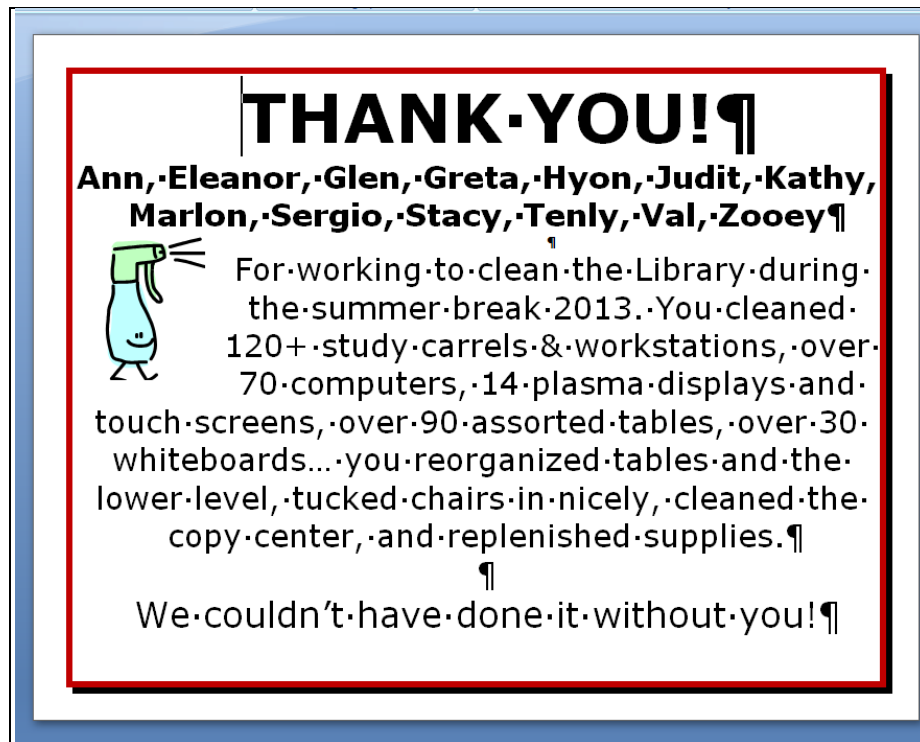


Lower Level

Who knew this space formerly configured with L-shaped shelving could be designed to include much-desired space to explore and brainstorm new ideas and technologies.



After the dust was beginning to settle from these projects, there was a library-wide effort to clean the library from top to bottom during the summer break to prepare for the new quarter:



A similar effort took place in December 2012 as staff work to clean during the School's only two significant breaks.

Reference Collection Section before, during and after the shelving project

Collections were shifted and shelving completely removed to open additional study space and ultimately make way for the Graduate Writing Center.



FedDocs Section

Compression of the FedDocs shelving enabled the incorporation of the Reference collection and ultimately the relocation of the Ask A Librarian service point.



Signage was continually updated throughout the projects to keep up with significant directional changes as they occurred (thank you, George!).



Before the Ask A Librarian service point move



After the Ask A Librarian service point move

The Ask A Librarian service point was successfully relocated next to the General Information desk in just a few short hours.



The former Ask A Librarian space was now ready for new Ethospace study carrel/workstations and the new Graduate Writing Center. We were able to add six much-needed additional ERN workstations to the Information Commons area (thank you, Systems!).

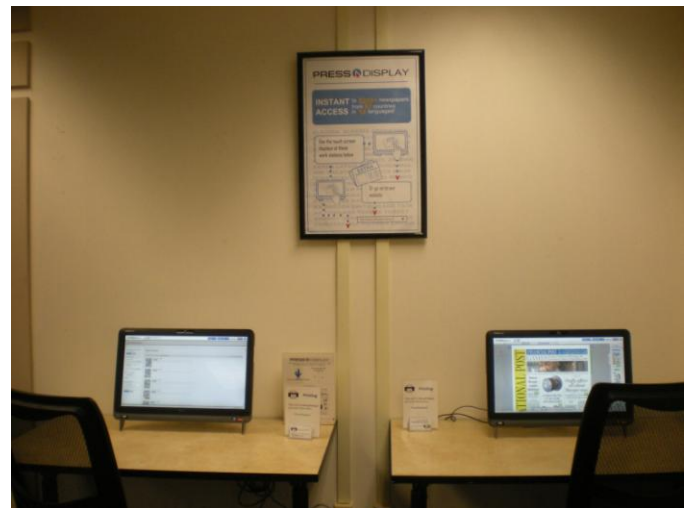




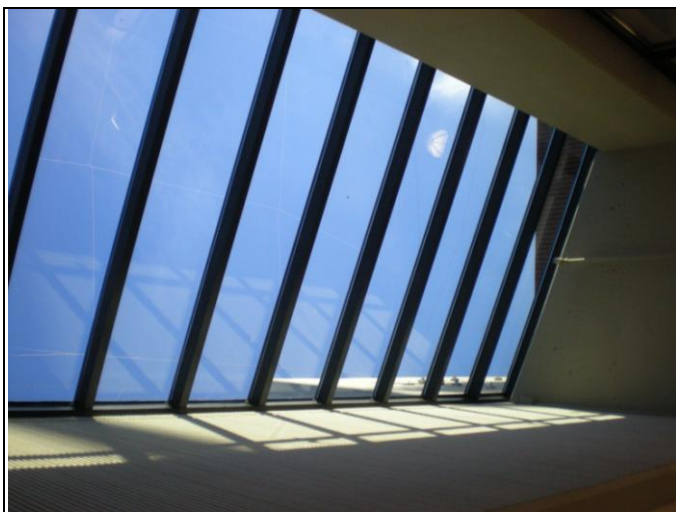
Participation in the READ program grew throughout the year



Updated Signage indicated transition to new MFD devices and provided explanation for use of the Press Display database. George created the Press Display poster.



New first and second floor skylights were installed and for the first time since anyone could remember, the ceiling at the entrance did not leak when we experienced our first rain storm in the fall. Once too hot an area beneath the skylight to work in, our new second floor skylight lights a comfortable and now frequently used out-of-the-way quiet study space.




Exhibits kept us busy...

National Native American Heritage Month (November 2012)



Pearl Harbor (December 2012)





Asian Pacific Heritage Month

Celebrating Asian Contributions to America

May is Asian-Pacific American Heritage Month – a celebration of Asians and Pacific Islanders in the United States. A rather broad term, Asian-Pacific encompasses all of the Asian continent and the Pacific Islands of Melanesia (New Guinea, New Caledonia, Vanuatu, Fiji and the Solomon Islands), Micronesia (Marianas, Guam, Wake Island, Palau, Marshall Islands, Kiribati, Nauru and the Federated States of Micronesia) and Polynesia (New Zealand, Hawaiian Islands, Rotuma, Midway Islands, Samoa, American Samoa, Tonga, Tuvalu, Cook Islands, French Polynesia and Easter Island).

Like most commemorative months, Asian-Pacific Heritage Month originated in a congressional bill. In June 1977, Reps. Frank Horton of New York and Norman Y. Mineta of California introduced a House resolution that called upon the president to proclaim the first ten days of May as Asian-Pacific Heritage Week. The following month, senators Daniel Inouye and Spark Matsunaga introduced a similar bill in the Senate. Both were passed. On October 5, 1978, President Jimmy Carter signed a Joint Resolution designating the annual celebration. Twelve years later, President George H.W. Bush signed an extension making the week-long celebration into a month-long celebration. In 1992, the official designation of May as Asian-Pacific American Heritage Month was signed into law.

The month of May was chosen to commemorate the immigration of the first Japanese to the United States on May 7, 1843, and to mark the anniversary of the completion of the transcontinental railroad on May 10, 1869. The majority of the workers who laid the tracks were Chinese immigrants.

Sources: <http://asianpacificheritage.gov/about.html>
<http://www.infoplease.com/asian-pacific-american-heritage-month/>
http://www.defense.gov/home/features/2012/0512_asianheritage/

Asian Pacific Heritage Month (May 2013)

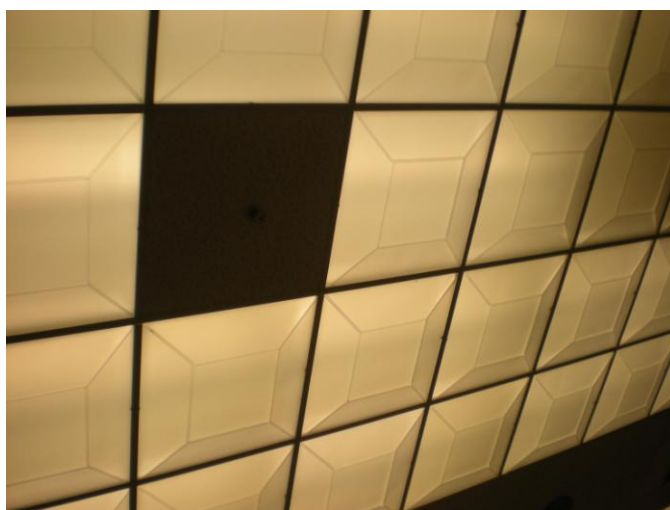
Already mentioned, but a prelude to FY 2014 accomplishments, our much planned for collaboration workstations arrived at the very beginning of FY 2014... along with light filtering window shades and new LED lighting...



Light Filtering Window Shades



New First and Second Floor Lighting... from this



To this... a work in progress



Collections shifted in second floor thesis area to create additional student study space in FY 2014... stay tuned...

